

APRIL 2015

F A R M E R S B R A N C H

CITY MANAGER'S REPORT

A monthly report to inform the public on key metrics for the City.



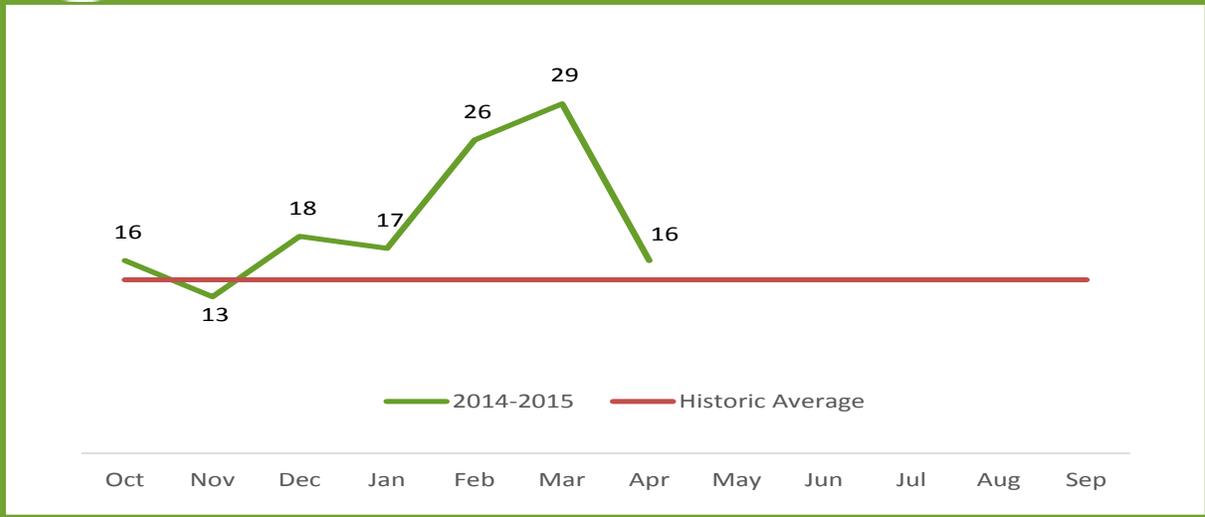
13000 William Dodson Parkway | Farmers Branch, TX 75234
www.farmersbranchtx.gov | 972.247.3131

ETHICS

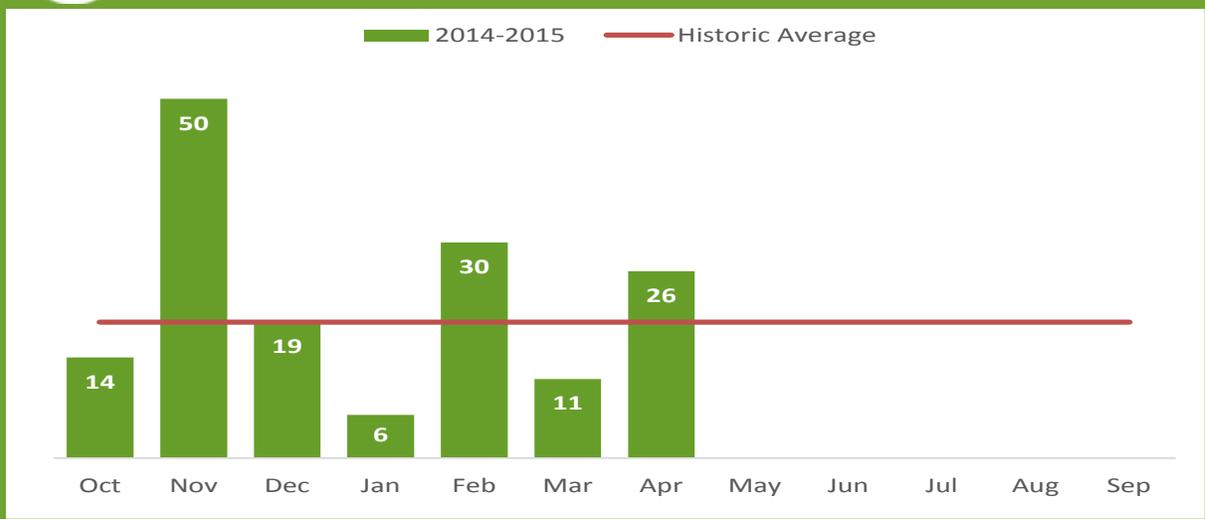
Doing the right things for the right reasons
delivers appropriate results.



OPEN RECORDS REQUESTS



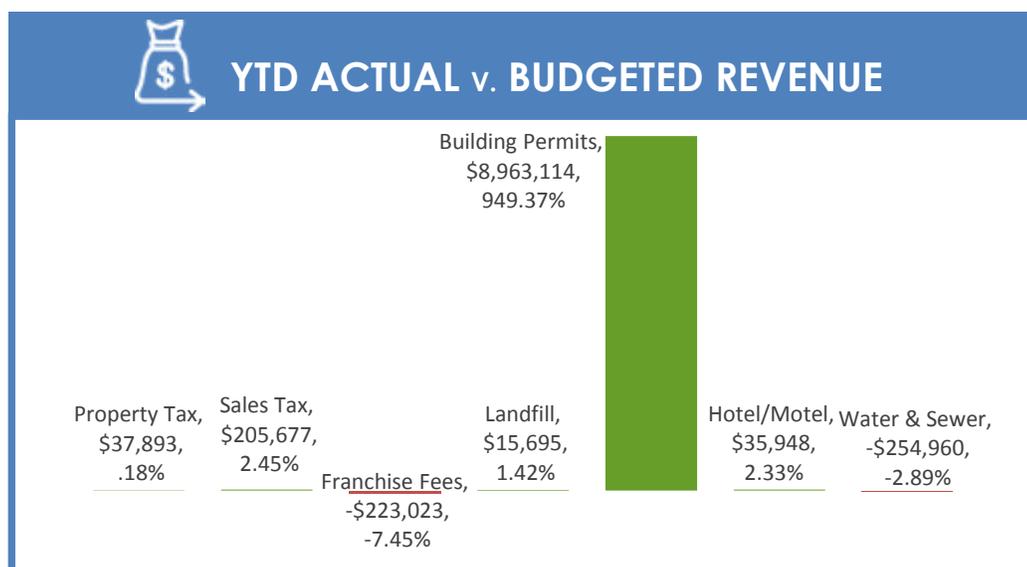
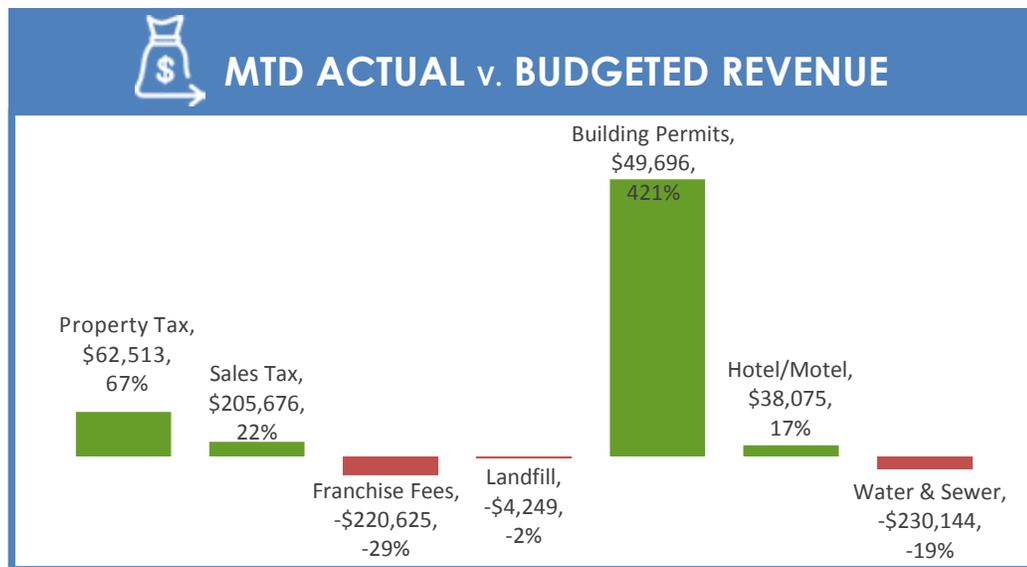
CRITICAL RECORDS SCANNED



STEWARDSHIP

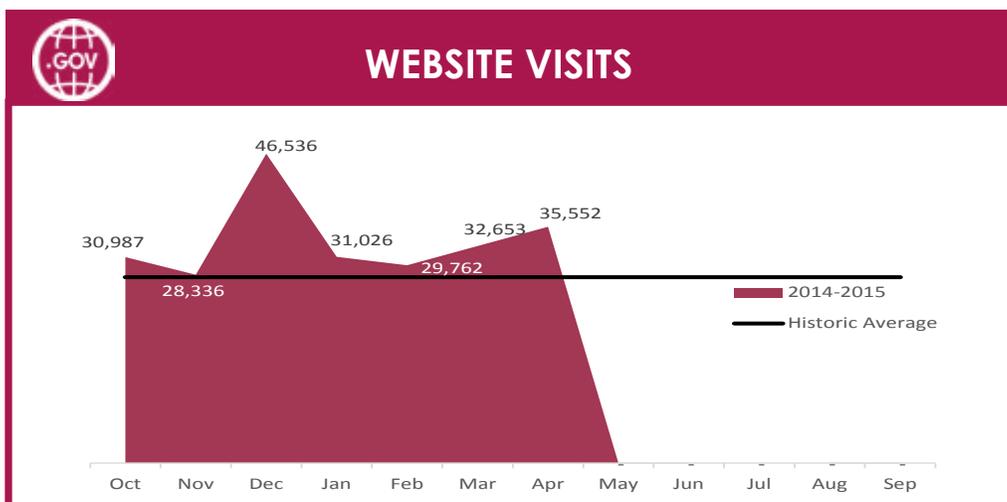
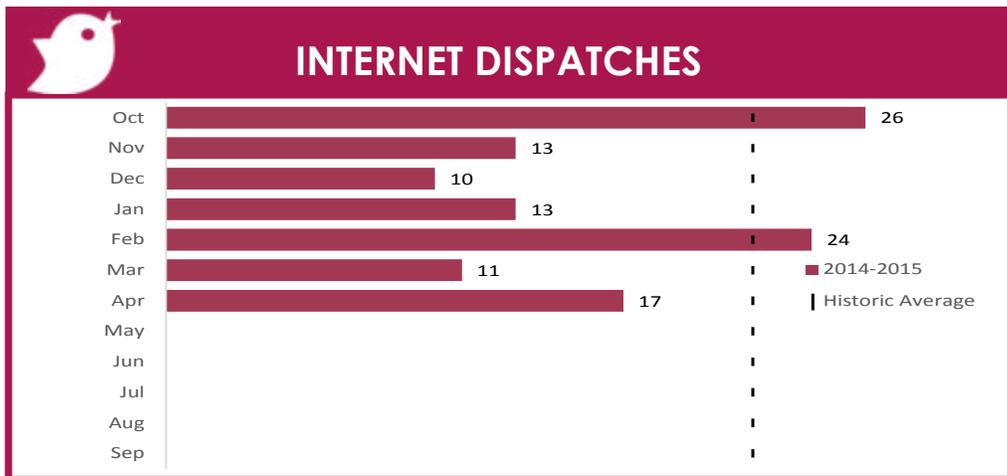
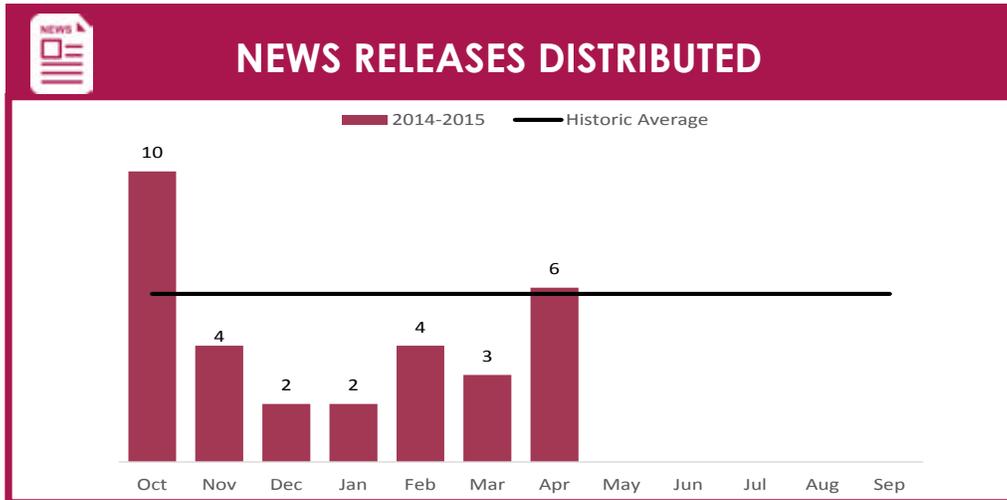
Stakeholders' investments should be protected through conservative budgeting, spending, and resource management.

REVENUES	This Month - Actual	This Month - Budget	FYTD - Actual	FYTD - Budget
Property Tax	\$155,489.42	\$92,976.00	\$20,735,820.77	\$20,697,928.00
Sales Tax	\$1,138,066.06	\$932,390.00	\$8,609,035.29	\$8,403,358.00
Franchise Fees	\$541,239.16	\$761,864.00	\$2,769,859.32	\$2,992,882.00
Landfill	\$175,316.86	\$179,566.00	\$1,119,381.78	\$1,103,687.00
Building Permits	\$61,511.87	\$11,816.00	\$990,721.76	\$944,108.00
Hotel/Motel	\$267,676.42	\$229,601.00	\$1,581,247.46	\$1,545,299.00
Water and Sewer	\$986,142.78	\$1,216,287.00	\$8,579,310.63	\$8,834,271.00



ACCESSIBILITY

Stakeholders deserve to know what is happening in the community and should have the opportunity to participate in its governance.



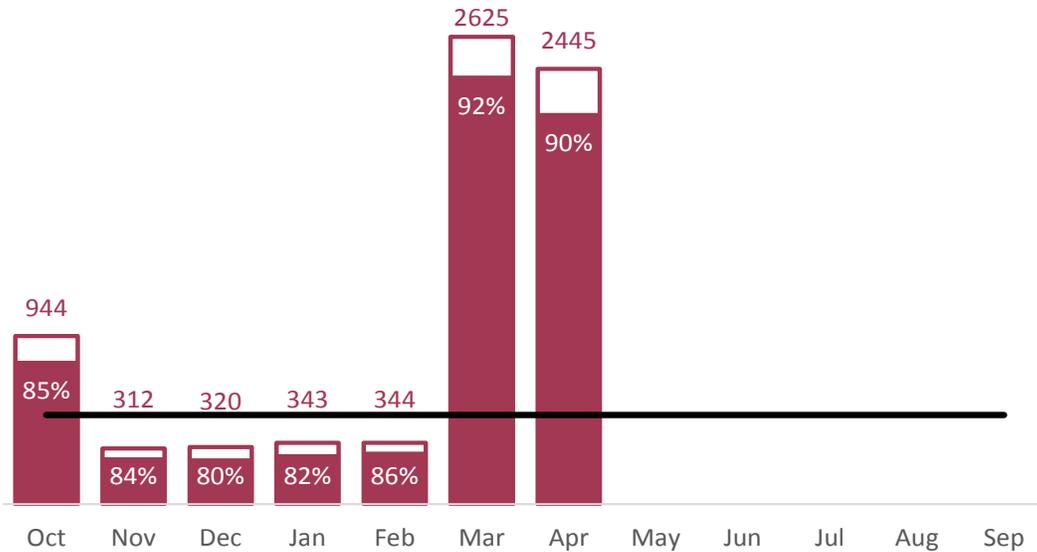
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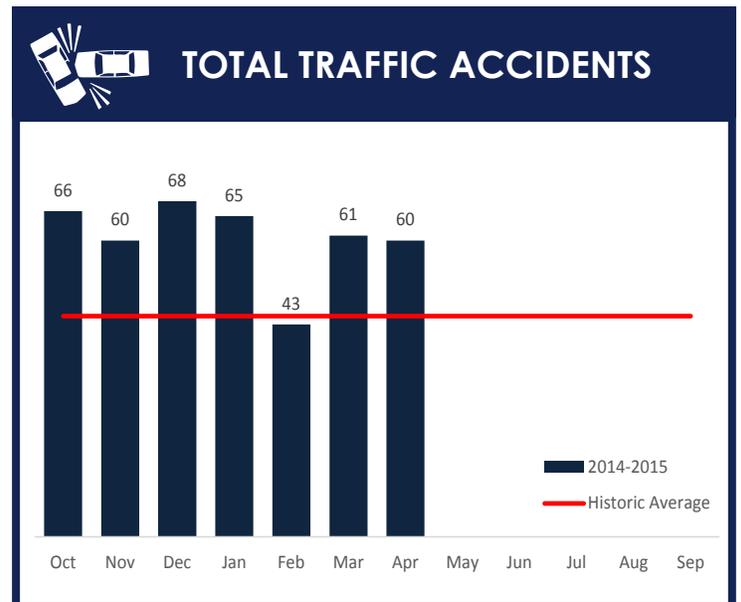
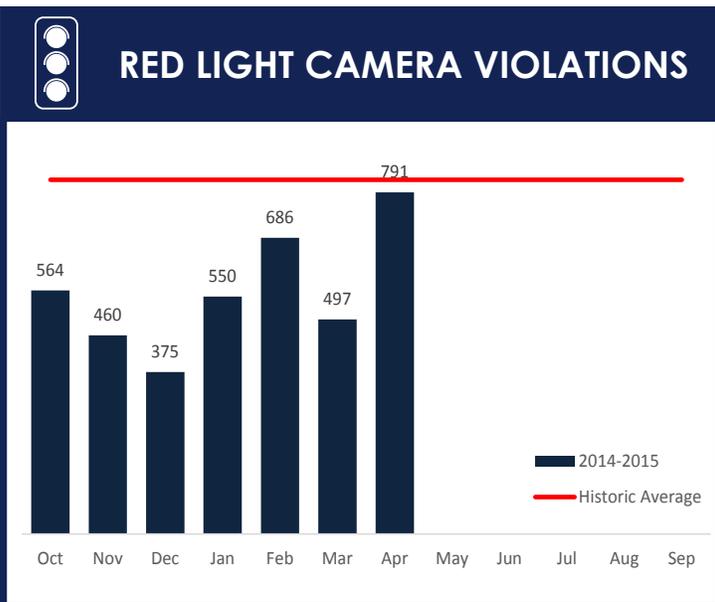
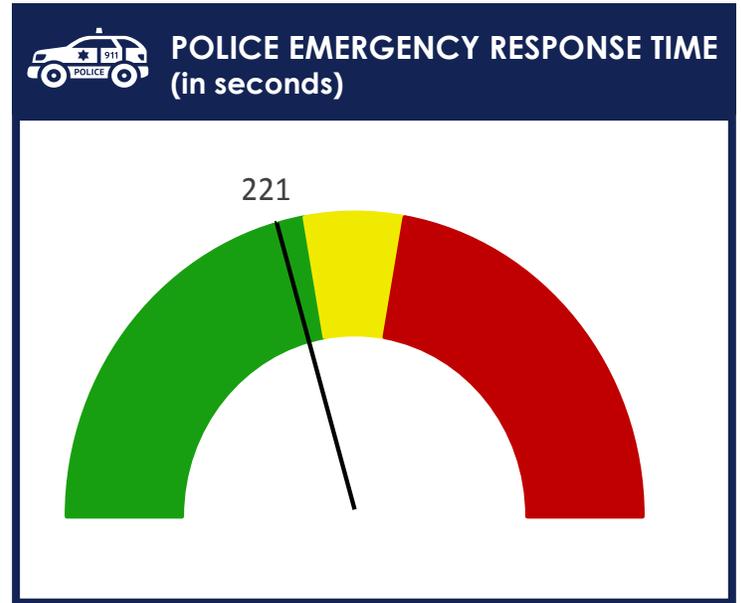
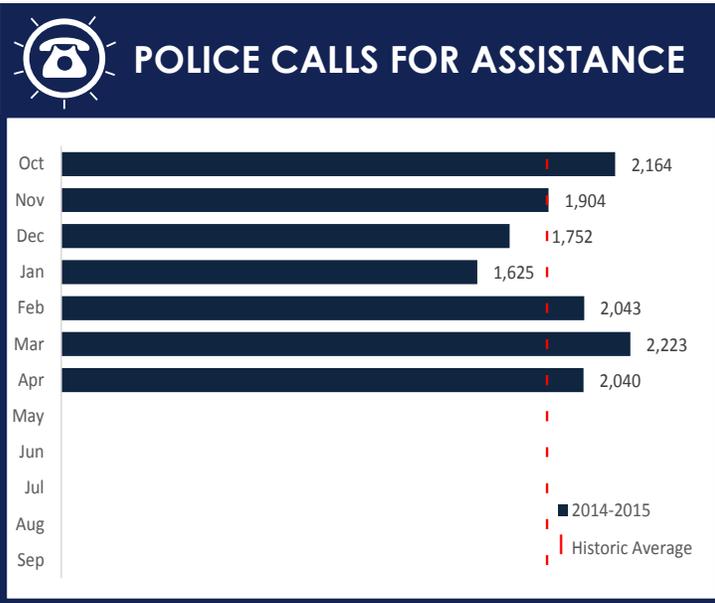
LOVE THE BRANCH VISITS

with Proportion of New Visitors



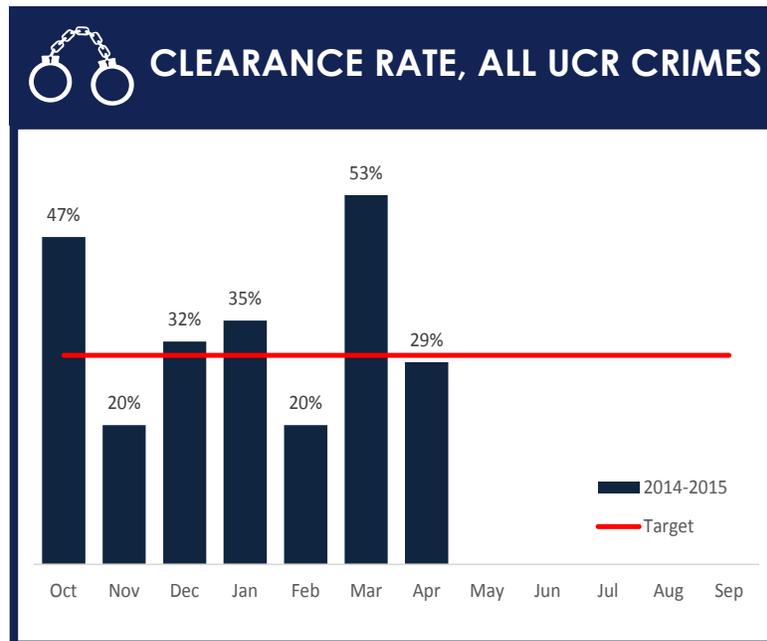
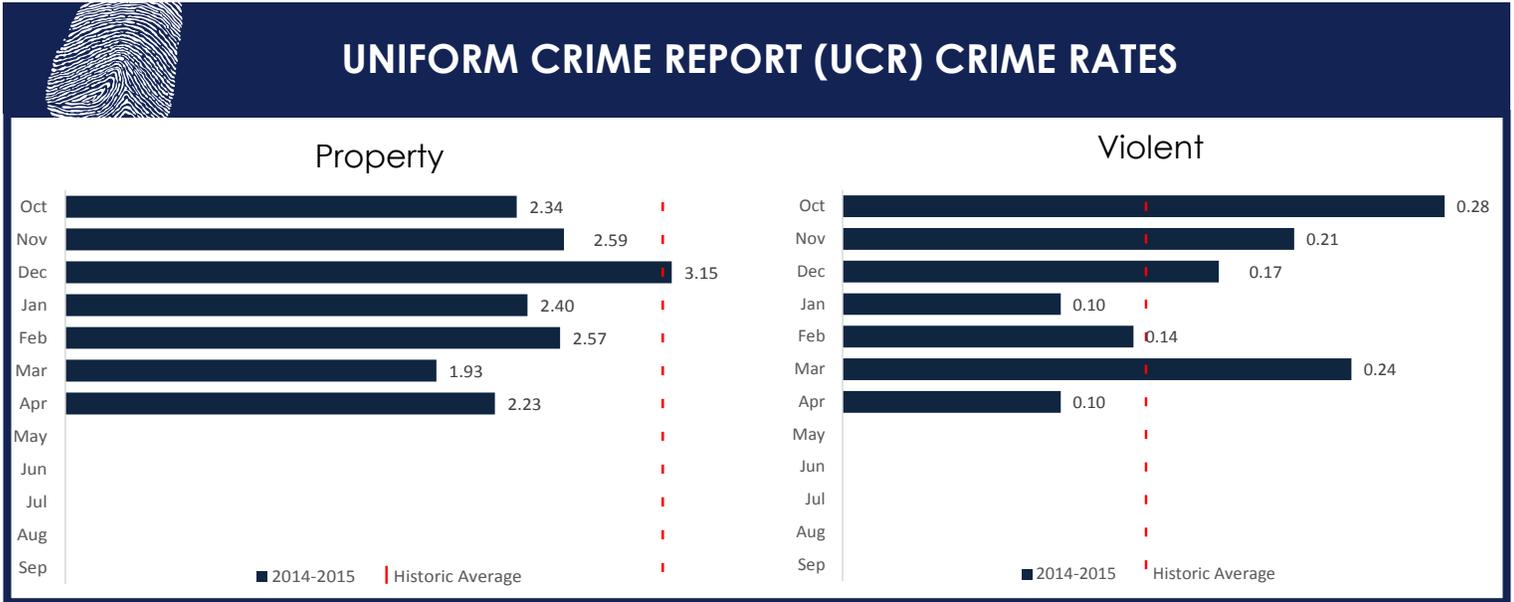
SAFETY

Safety is the foundation on which vibrant communities are built.



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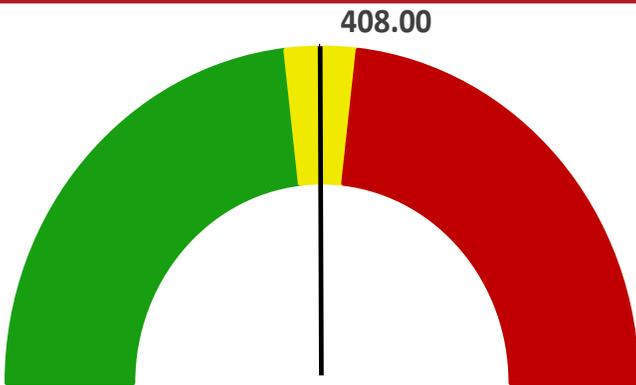


SAFETY

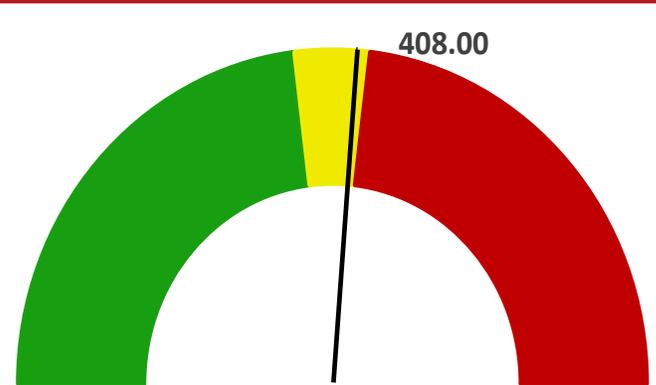
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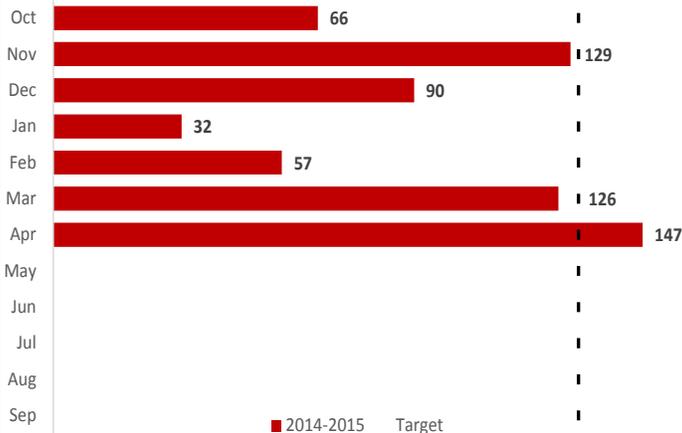
90TH PERCENTILE FIRE RESPONSE TIME (IN SECONDS)



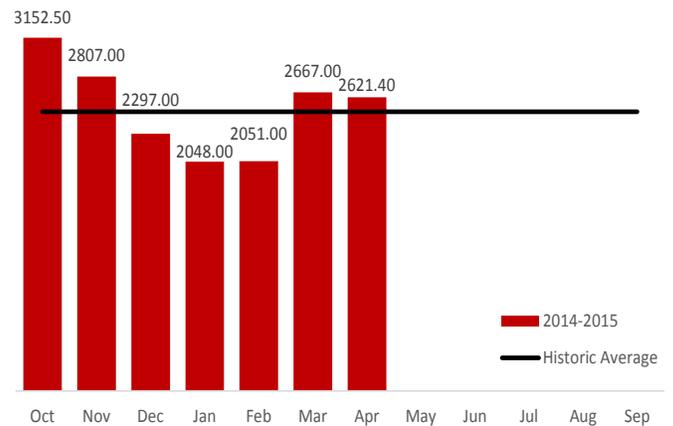
90TH PERCENTILE EMS RESPONSE TIME (IN SECONDS)



NUMBER OF BASE BUILDING INSPECTIONS

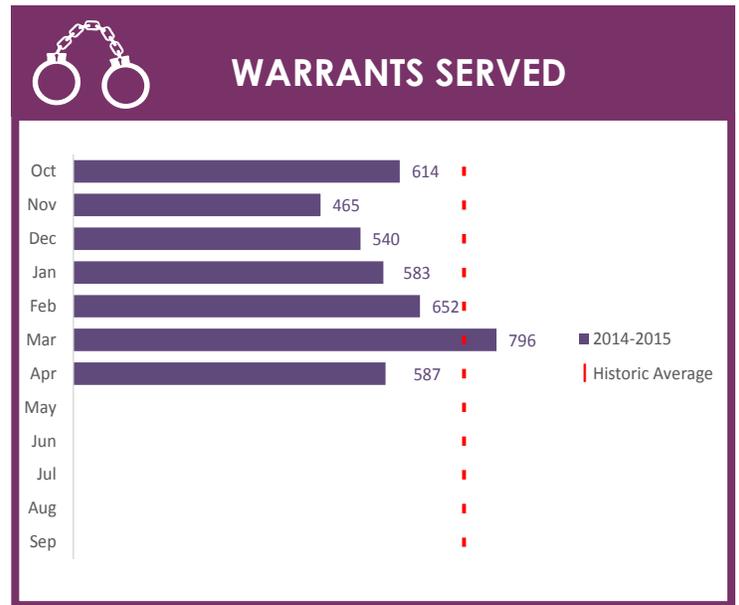
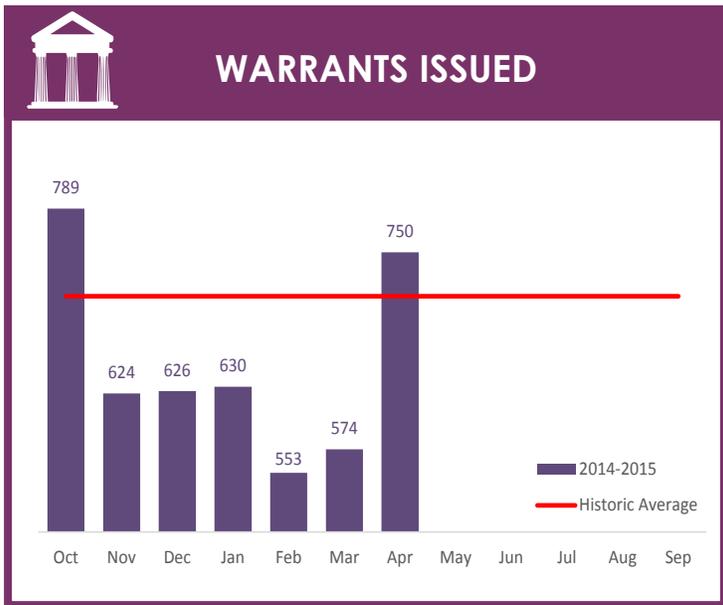
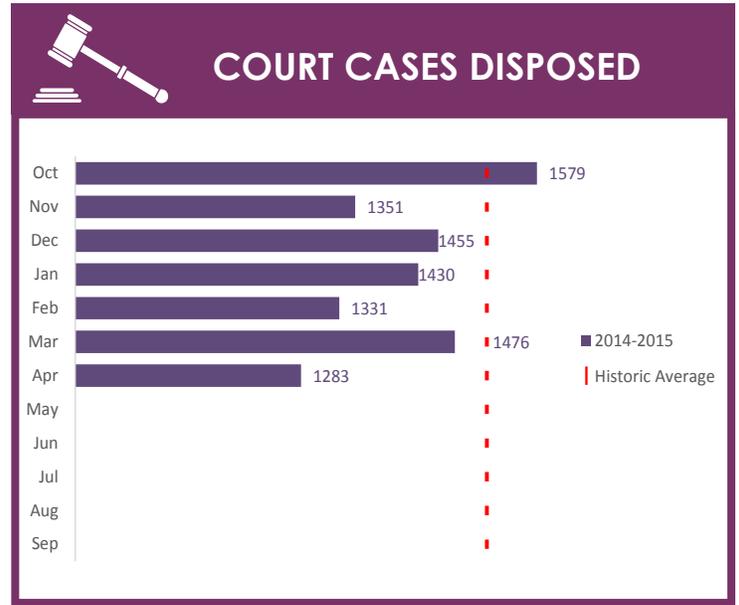
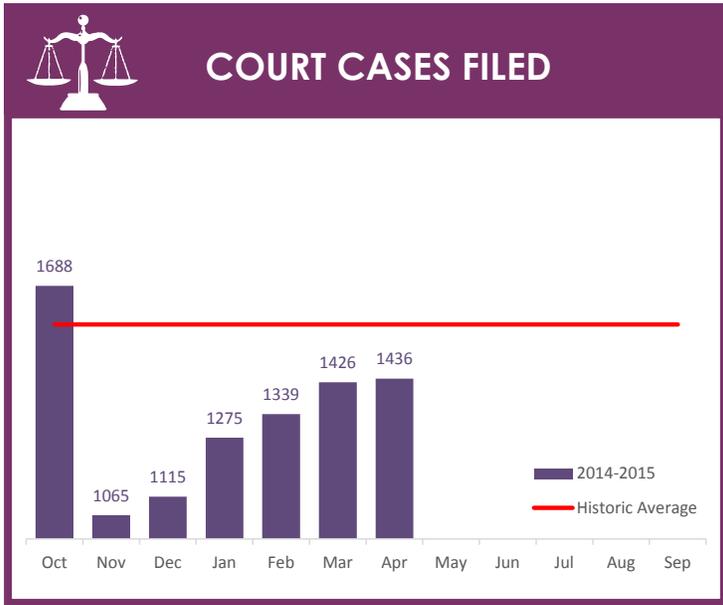


NUMBER OF COMBINED FIRE AND EMS TRAINING HOURS



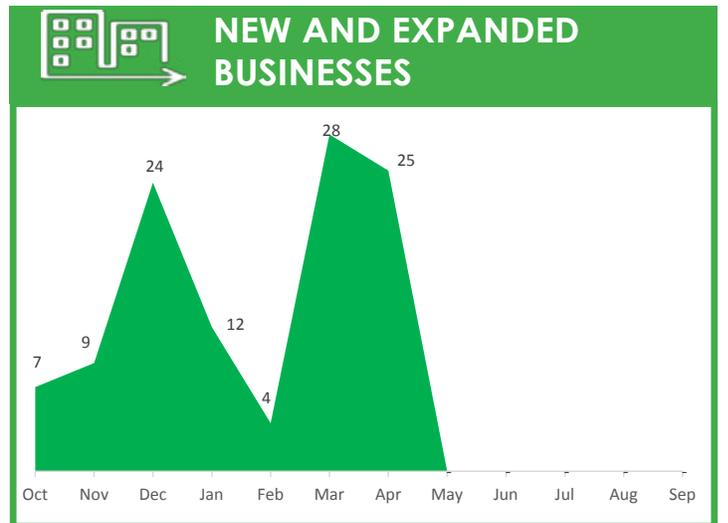
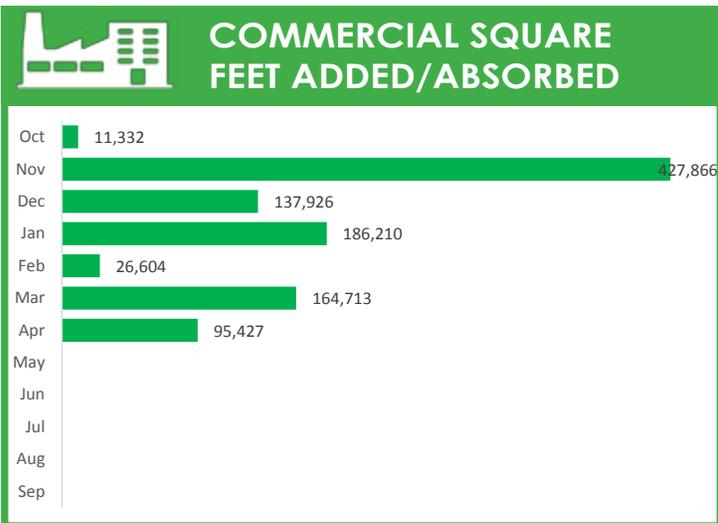
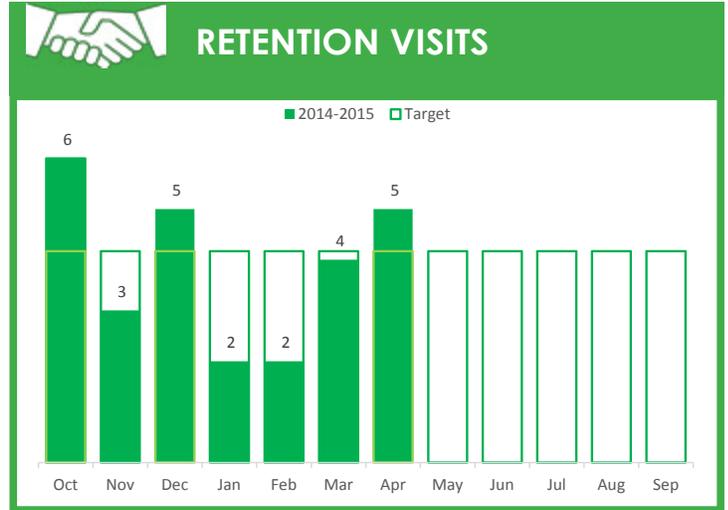
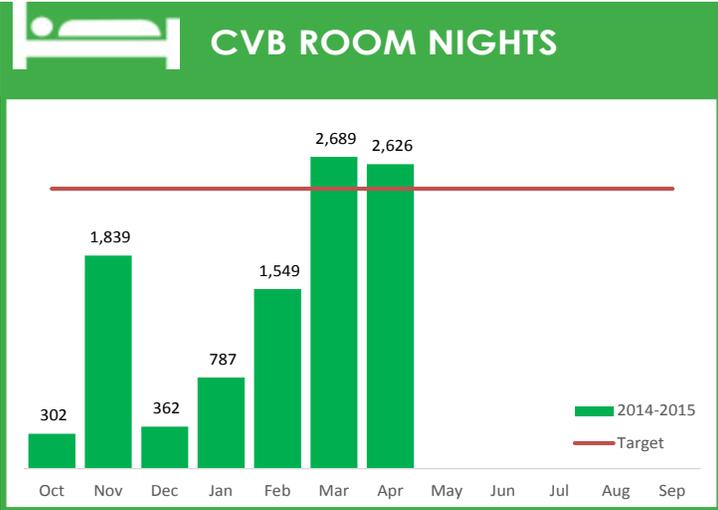
SAFETY

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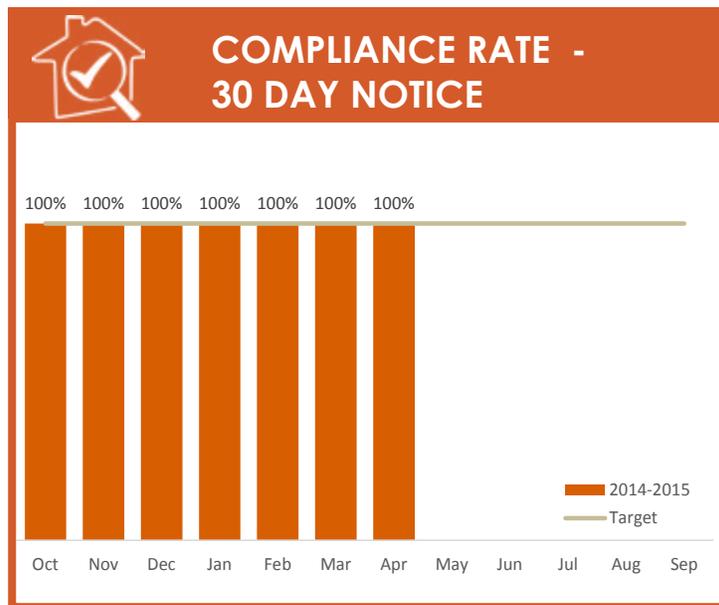
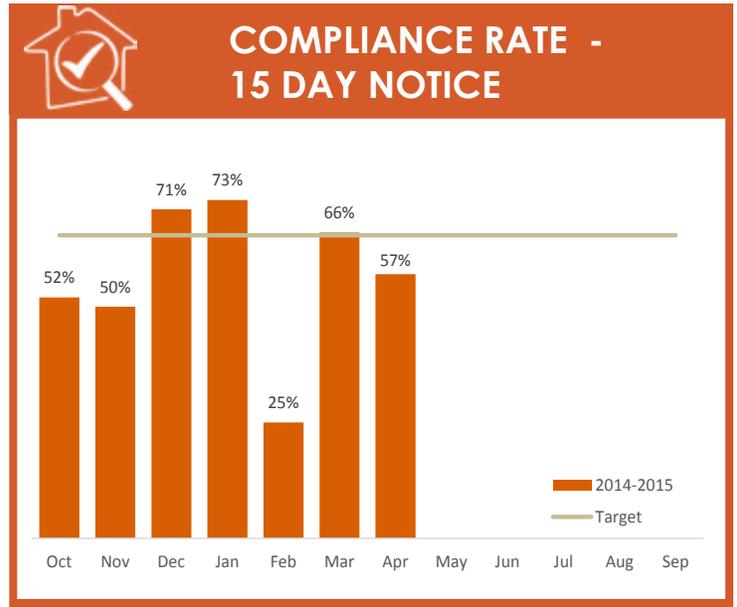
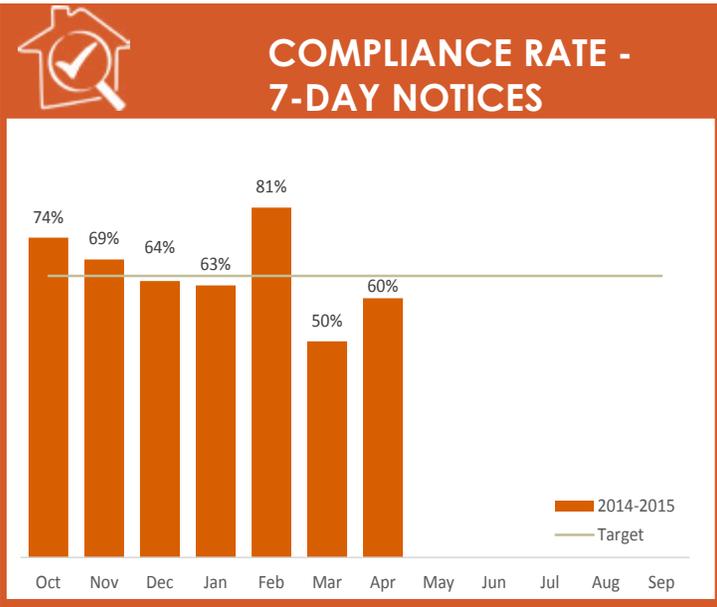
GROWTH

A strong, diversified economic base provides sustainable growth.



NEIGHBORHOODS

Effective planning, land use, development, code enforcement, and revitalization activities yield strong, thriving commercial and residential neighborhoods.

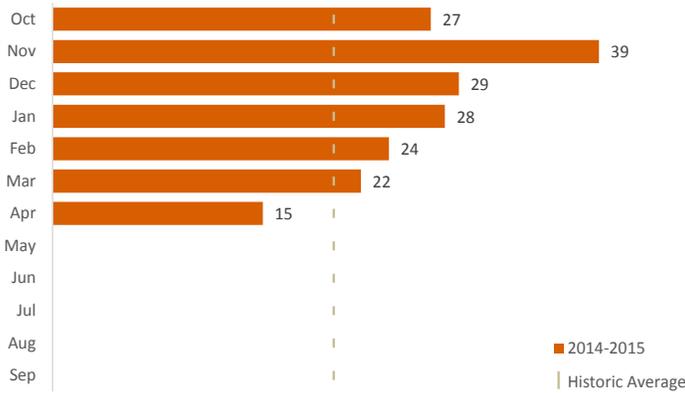


NEIGHBORHOODS

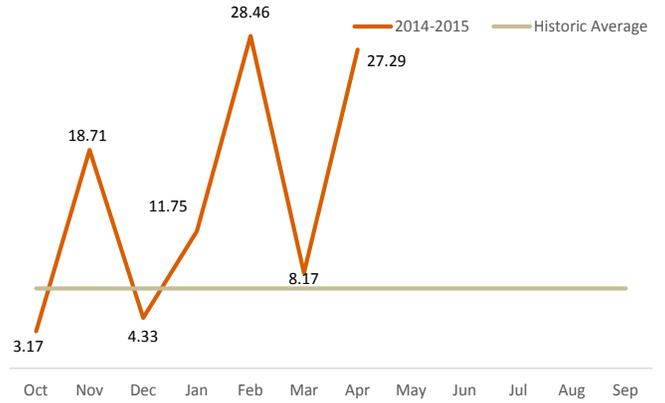
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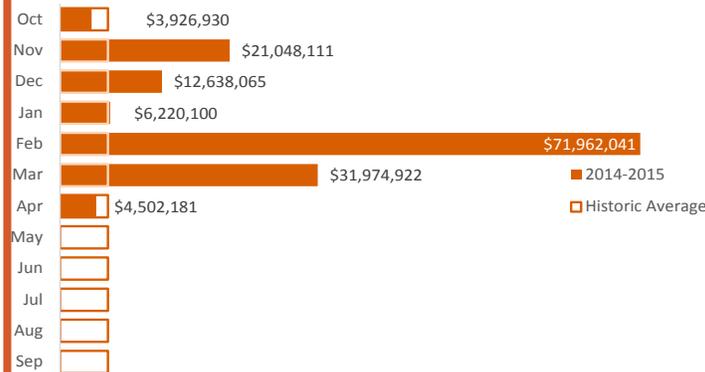
COMMERCIAL BUILDING PERMITS ISSUED



COMMERCIAL BUILDING PERMIT REVIEW TIME



COMMERCIAL BUILDING PERMIT VALUE

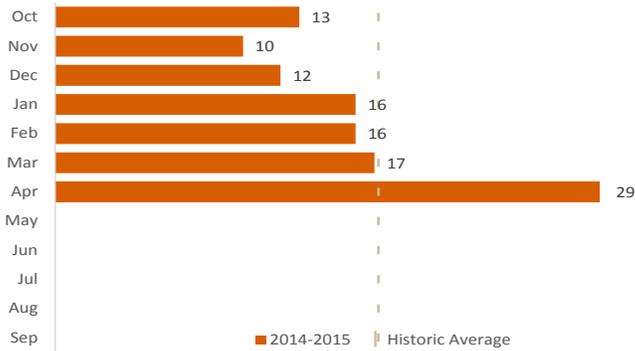


NEIGHBORHOODS

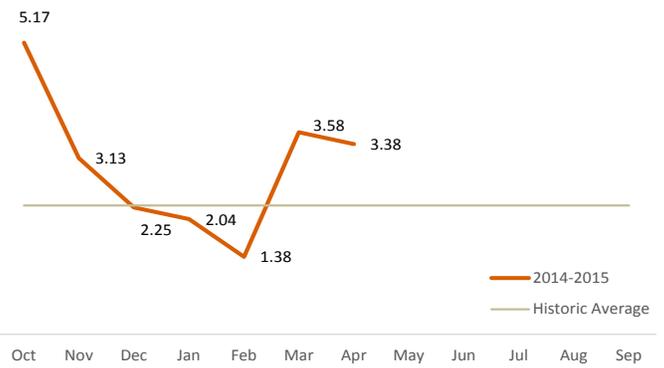
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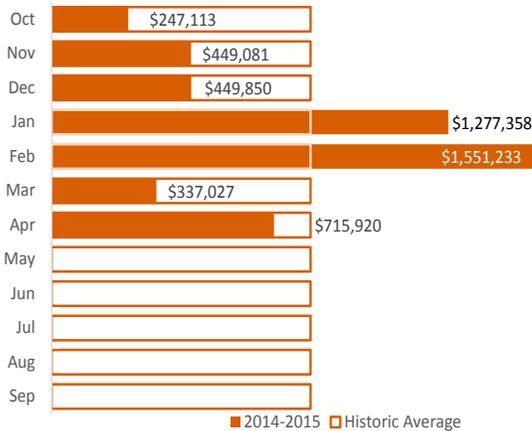
RESIDENTIAL BUILDING PERMITS ISSUED



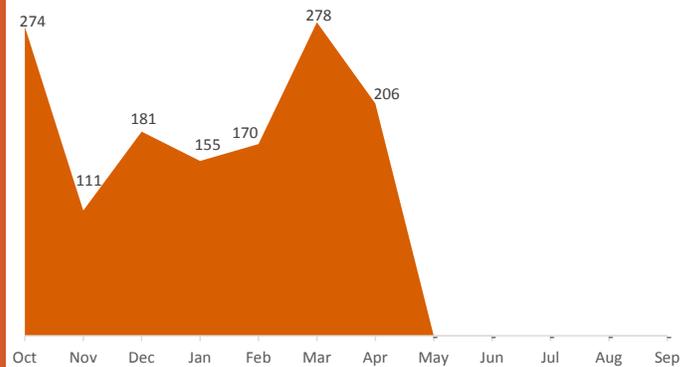
RESIDENTIAL BUILDING PERMIT REVIEW TIME



RESIDENTIAL BUILDING PERMIT VALUE



ANIMAL SHELTER FIELD CALLS

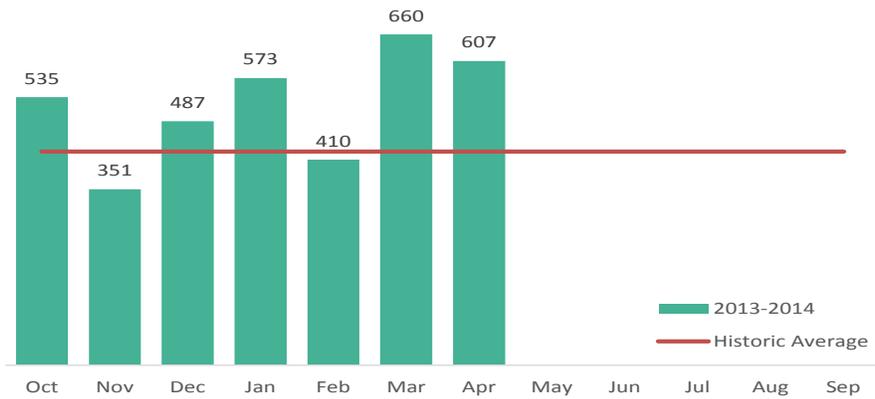


LEISURE

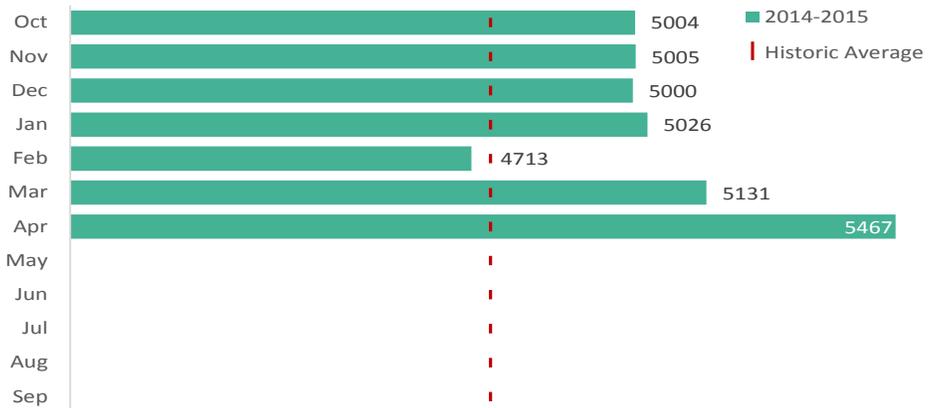
Beautifully maintained natural environments, parks, rights-of-way, and green space paired with a wide variety of quality recreational and entertainment opportunities for all ages enhance quality of life.



REC CENTER CLASS REGISTRATIONS



SENIOR CENTER PROGRAM ATTENDANCE

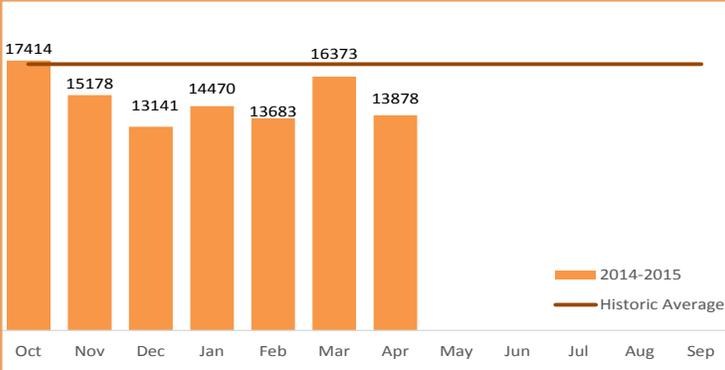


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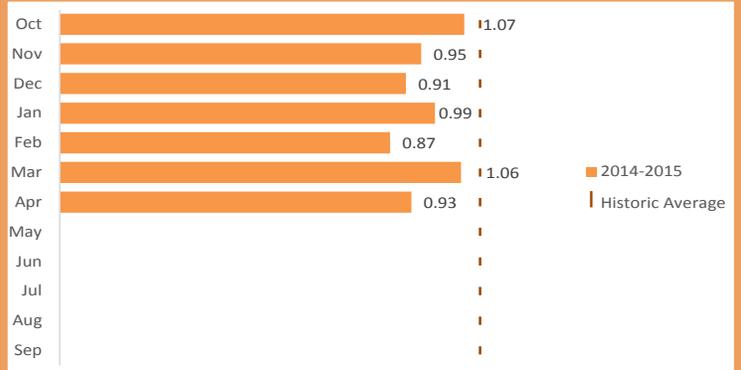
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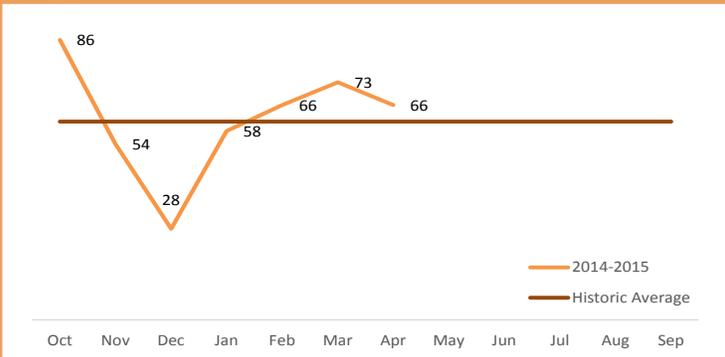
LIBRARY VISITORS



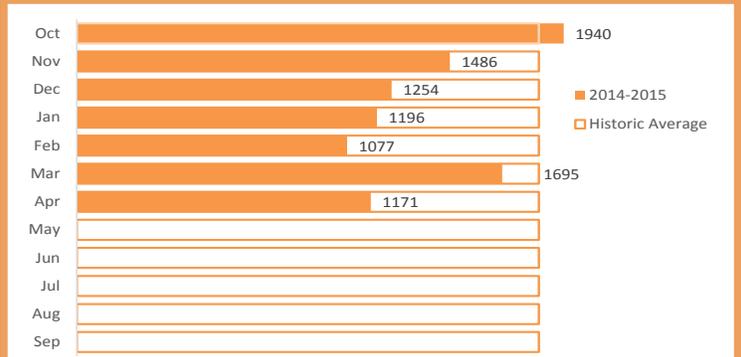
CIRCULATION PER CAPITA



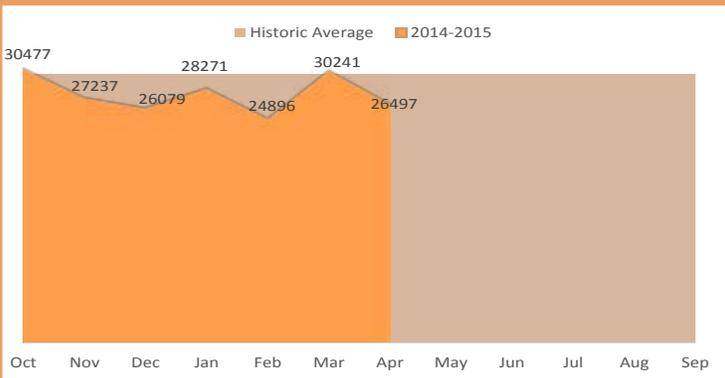
LIBRARY PROGRAMS



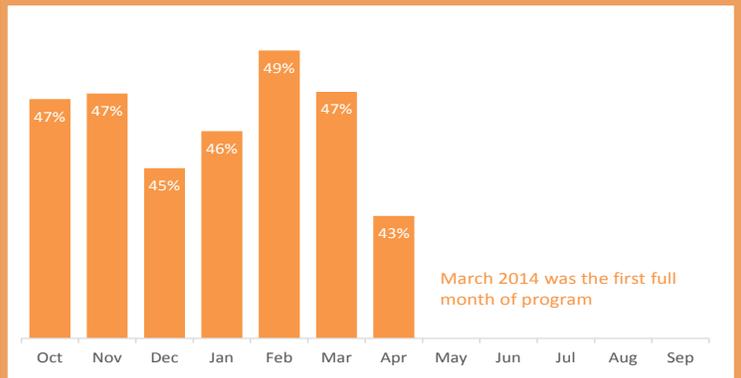
PROGRAM ATTENDANCE



TOTAL CIRCULATION

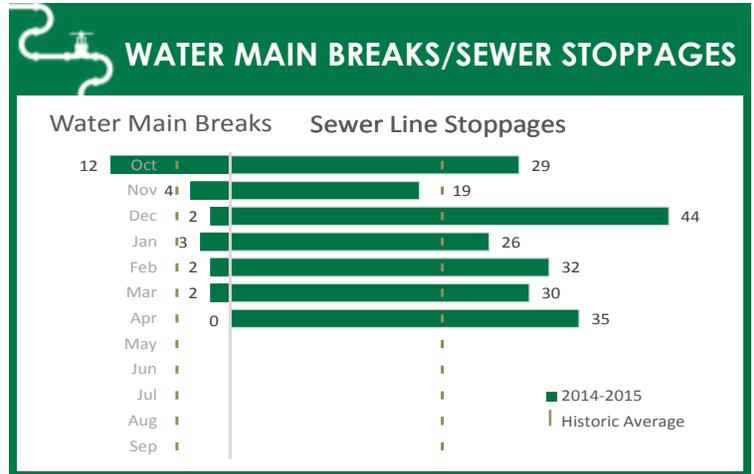
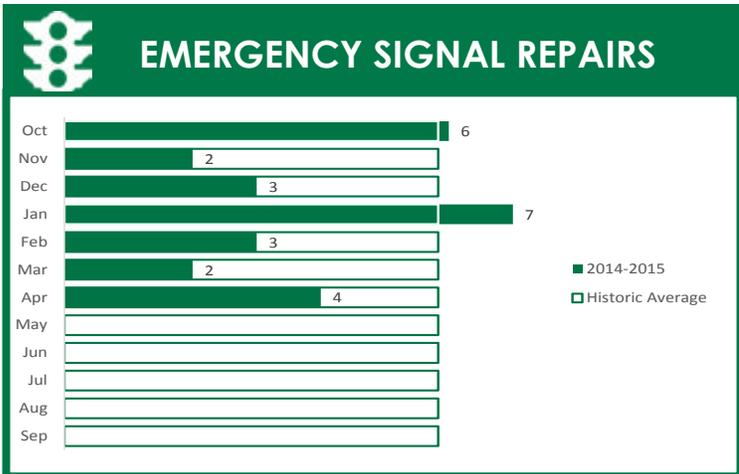
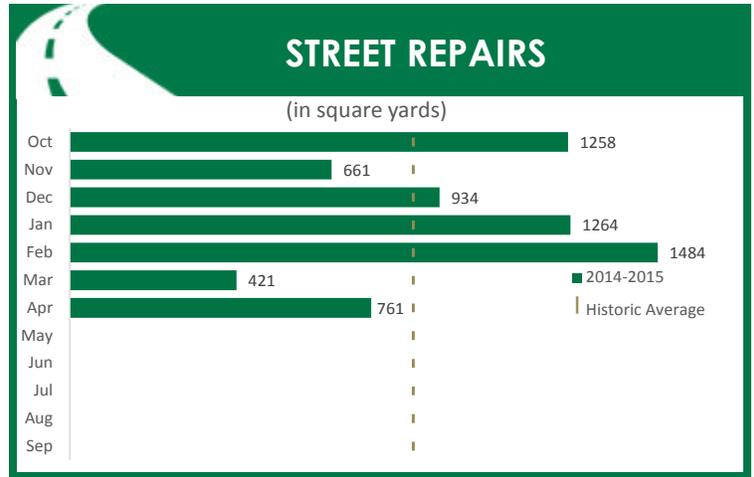
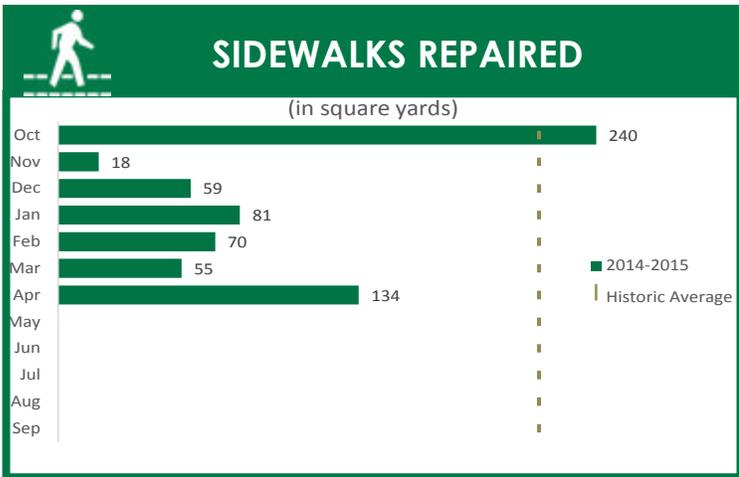
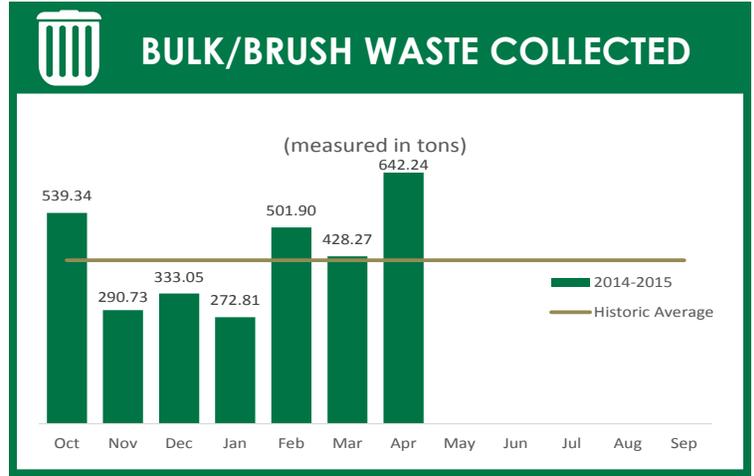
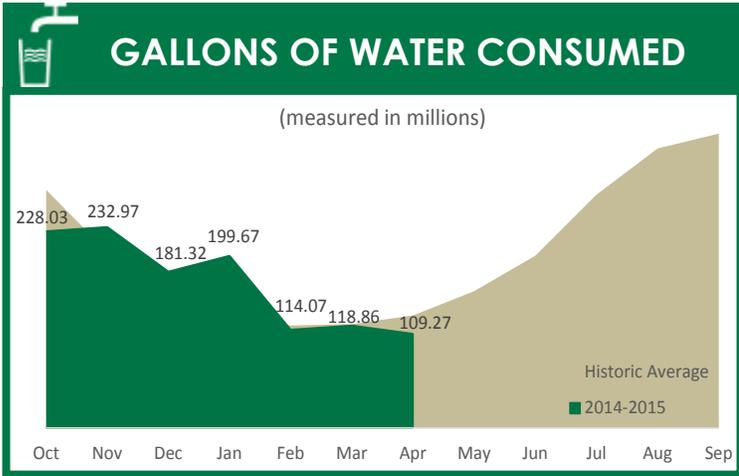


SELF-SERVICE CHECKOUTS



INFRASTRUCTURE

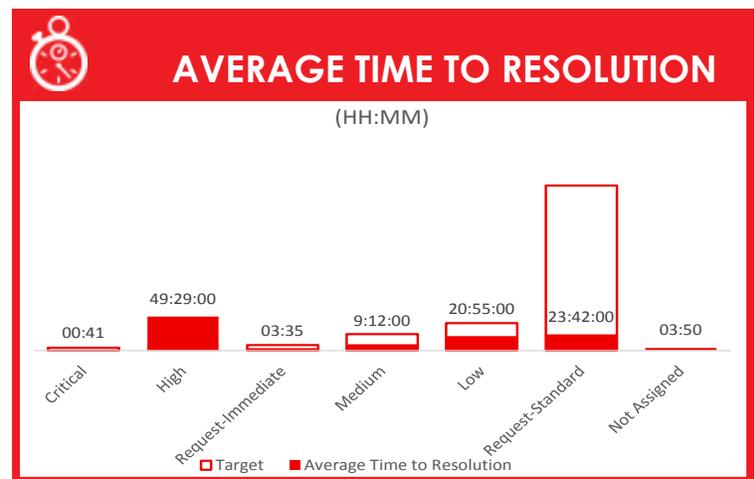
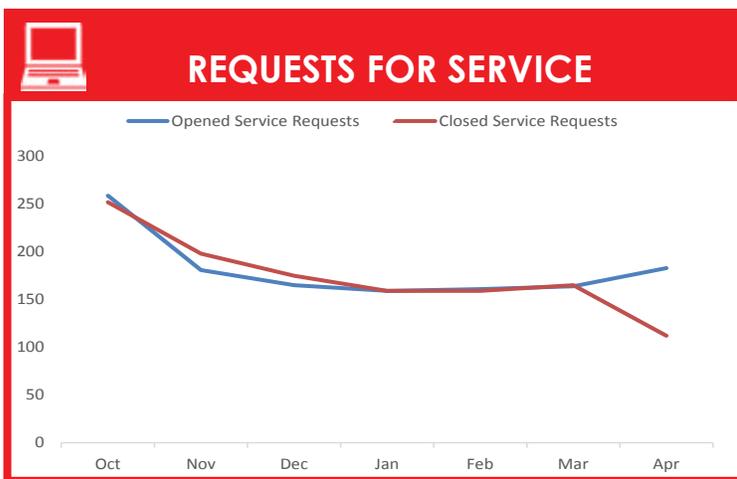
Functional, sustainable, and well-maintained infrastructure, facilities, and equipment are essential elements which allow the City to achieve its potential.



INFRASTRUCTURE

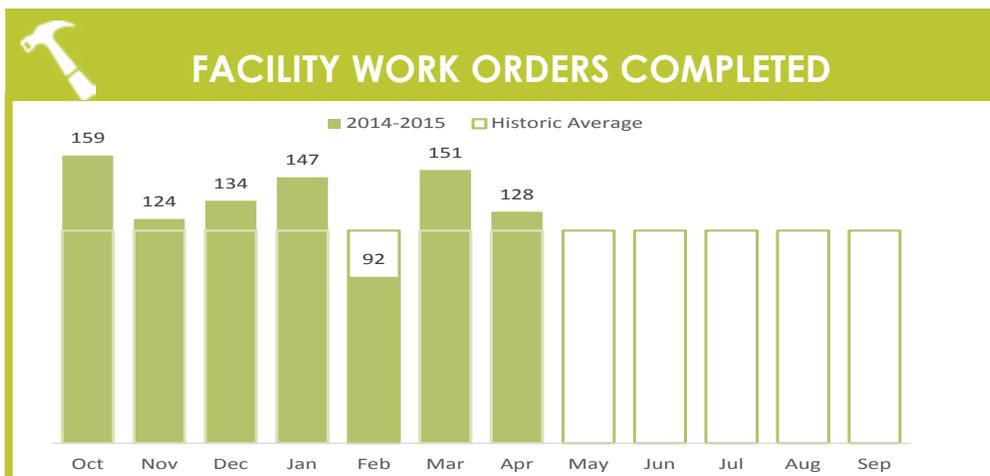
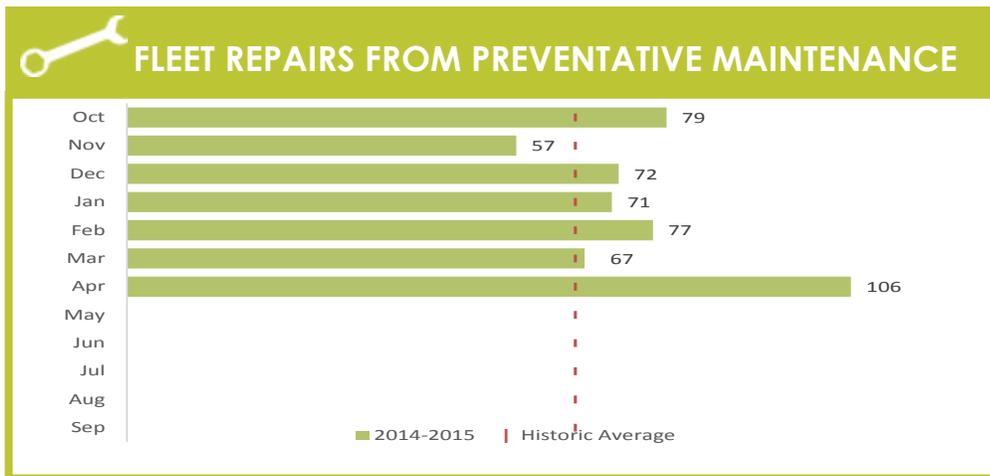
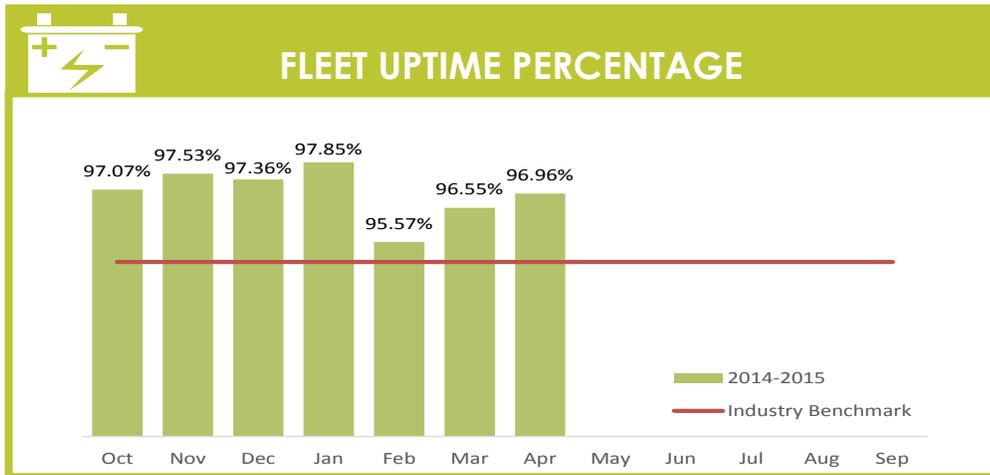
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Information Services Priority Types	# of Requests
Critical - Immediate, sustained effort using all necessary and available resources until service is restored.	2
High - Immediate response to assess the situation, staff may be interrupted and taken away from low or medium priority job.	1
Medium - Response using standard procedures and operating within the normal frameworks.	16
Low - Response using standard procedures and operating within the normal frameworks as time allows.	78
Request Immediate - Priority response to address the request, staff may be interrupted and taken away from low or medium priority jobs.	3
Request Standard - Response using standard procedures and operating within the normal frameworks as time allows.	85



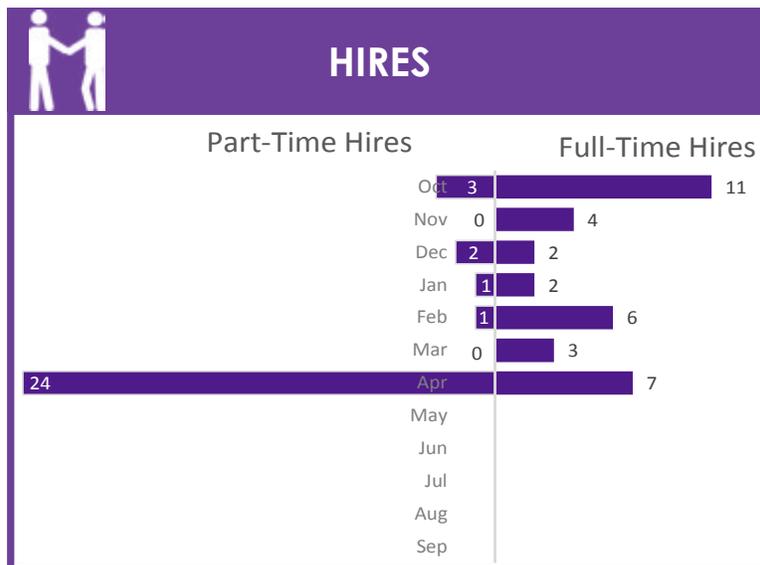
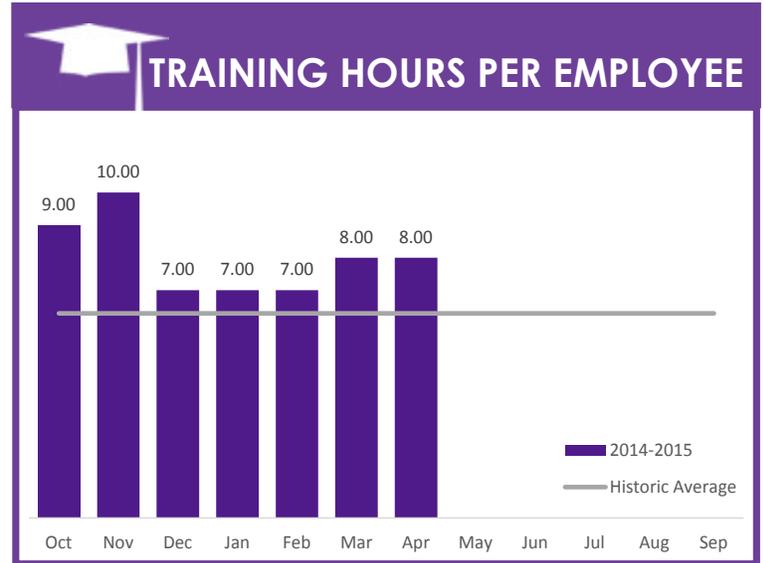
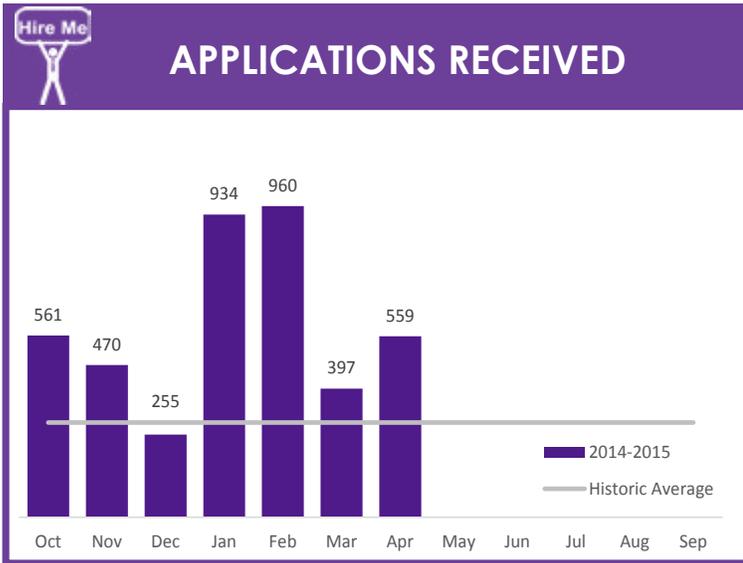
INFRASTRUCTURE

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PEOPLE

A motivated, educated, experienced workforce is needed to carry out our mission.



SERVICE

Phenomenal service sets us apart as a community of choice.

Citizen & Employee Feedback

- “On April 16, 2015, my husband and I went over to a dear and cherished friend’s home to check on her. We entered (her) home with heavy hearts and found her lying on the floor of her kitchen cold and lifeless... Not long after (Officer Roddy and Officer Chernyha) arrived, Investigator Jeffery Turley arrived. Chief Fuller, I do not believe I have ever had the privilege of experiencing the genuine caring and thoughtful kindness as these officers extended to us that evening. All three of them carried out their duties precisely and efficiently, while at the same time, being so thoughtful and respectful of our dear lifeless friend and, to us who were deeply saddened.”
— Kate Schmeltekopf
- “On 2/20/2015, Investigator Henderson obtained information ... regarding possible drug sales occurring at this location. He researched the address and located a wanted felon living there. Cpl. Burton, Off. Grigg, Off. Rubin, and Off. Garrett (conducted a warrant service and) obtained written consent from the resident and the subsequent search resulted in a significant seizure of drugs and currency.”
— Lt. Dean Habel
- “Dear Members of the Police Department, I am writing this note to tell you how much I appreciate all you do for your community. While I do not live in Farmers Branch, I live nearby and visit businesses in your area. It is a good feeling to know you are there, working hard to keep the City safe and strong. Thank you!
— Claire Tabit

