

OCTOBER 2014

F A R M E R S B R A N C H
CITY
MANAGER'S
REPORT

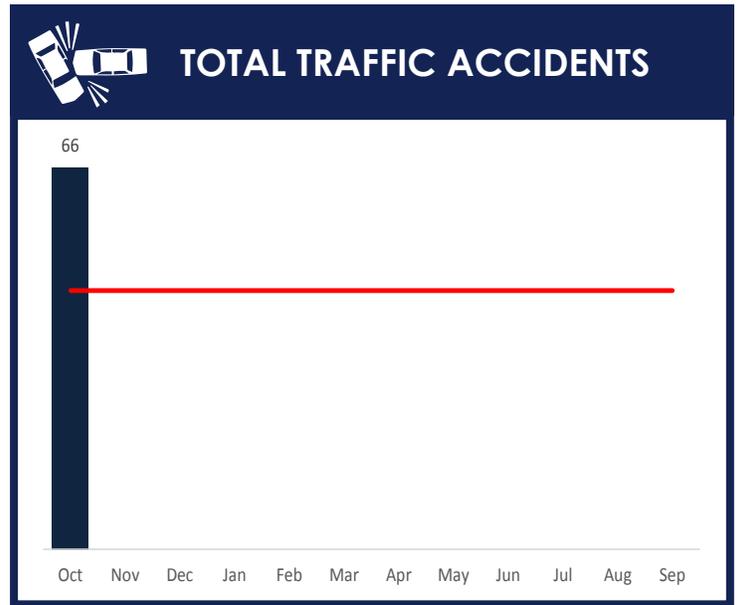
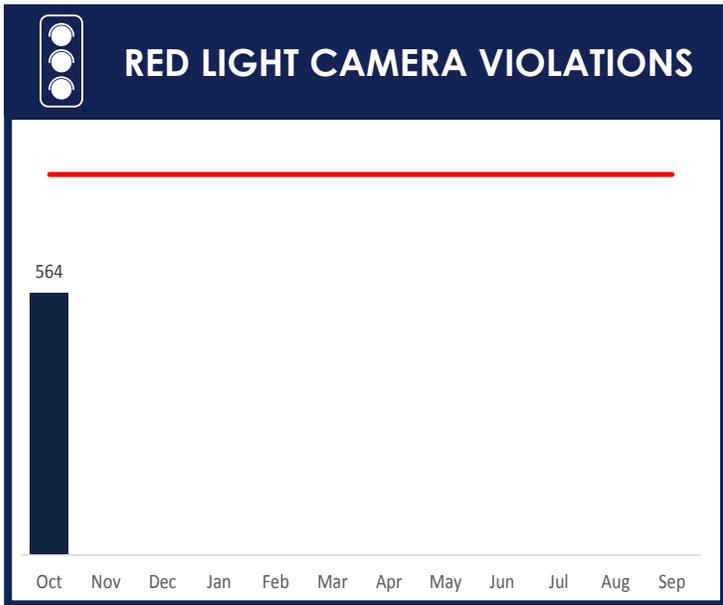
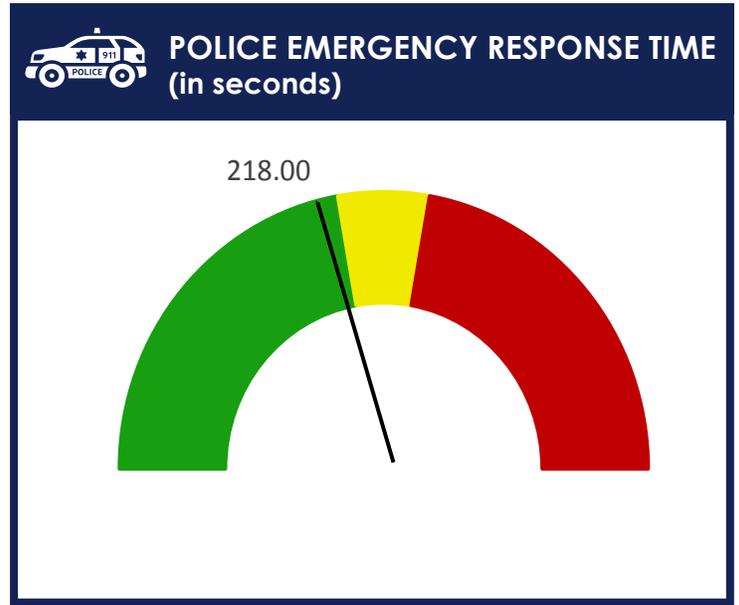
A monthly informational report to
inform the public on key metrics for the City.



13000 William Dodson Parkway | Farmers Branch, TX 75234
www.farmersbranchtx.gov | 972.247.3131

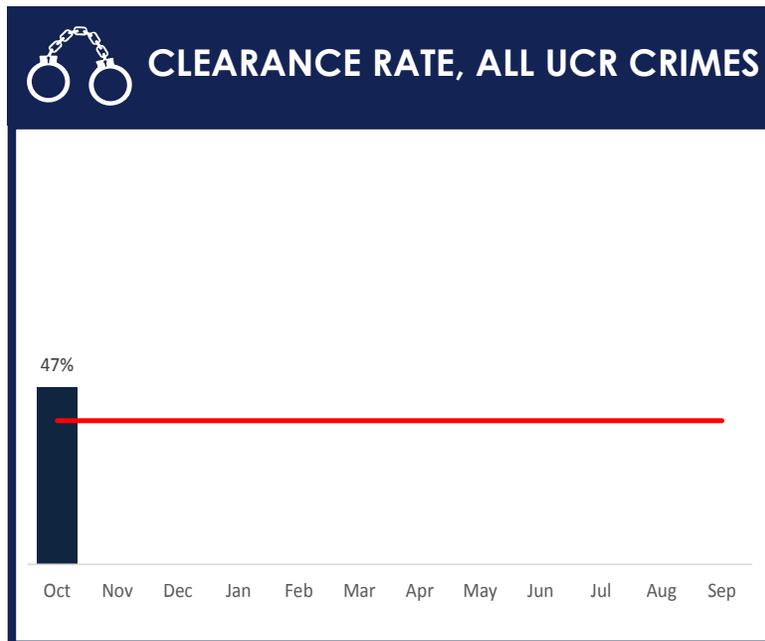
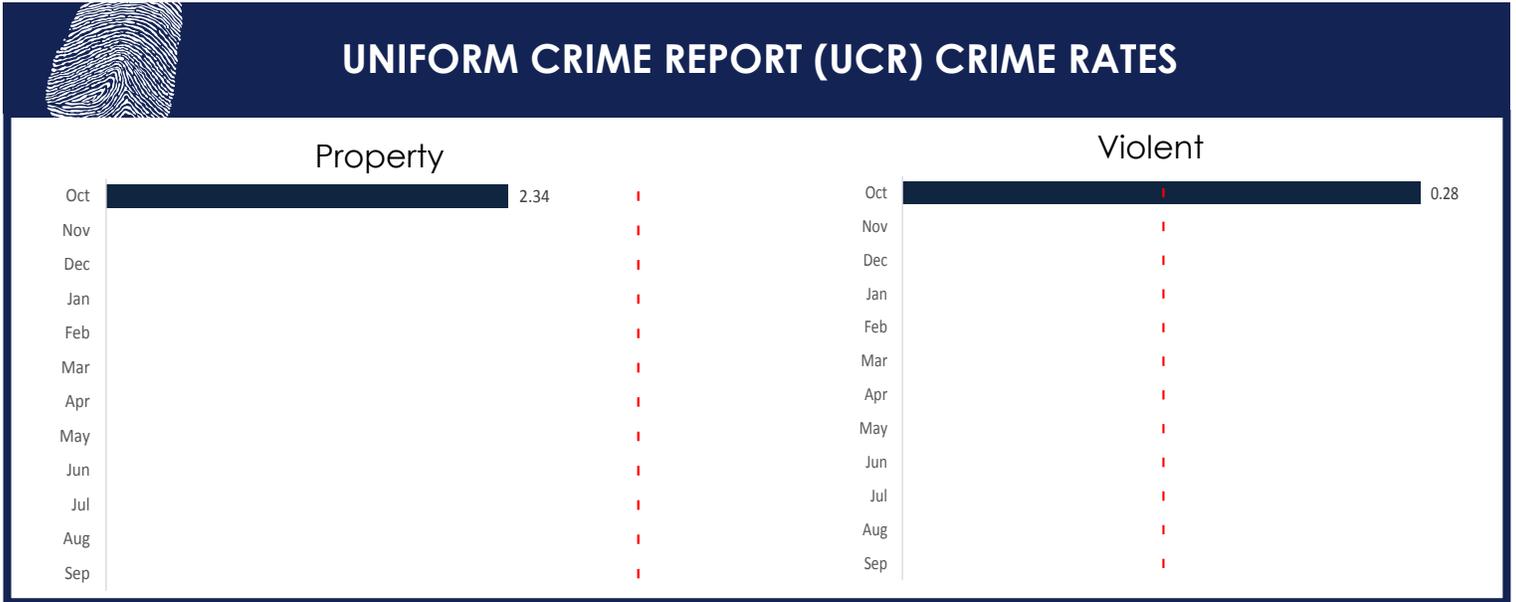
ONE

Provide safety and security for citizens, visitors, and businesses through progressive public safety programs.



ONE

Provide safety and security for citizens, visitors, and businesses through progressive public safety programs.



ONE

Provide safety and security for citizens, visitors, and businesses through progressive public safety programs.



PERCENT OF EMS RESPONSES \leq 5 MINUTES

78.9

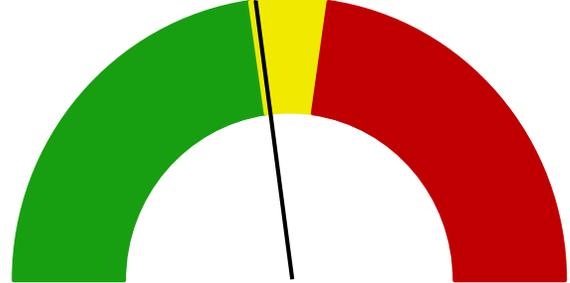


Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep



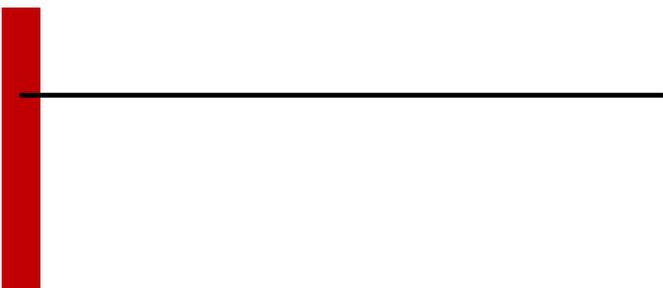
AVERAGE EMS RESPONSE TIME (IN SECONDS)

301.00



PERCENT OF FIRE RESPONSES \leq 5 MINUTES

70.70

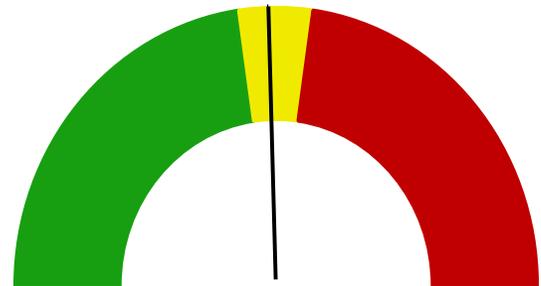


Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep



AVERAGE FIRE RESPONSE TIME (IN SECONDS)

323.00

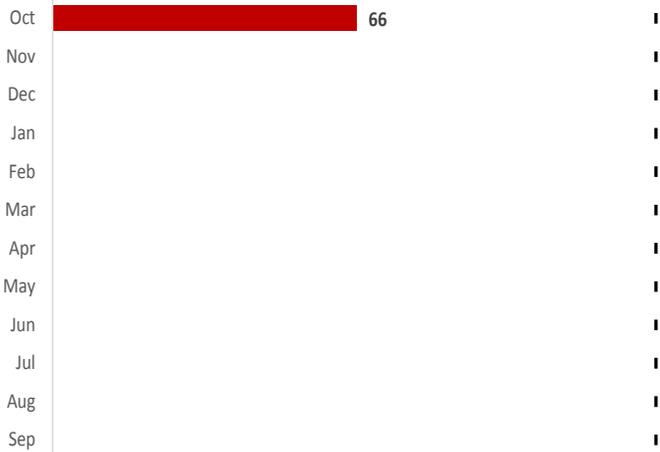


ONE

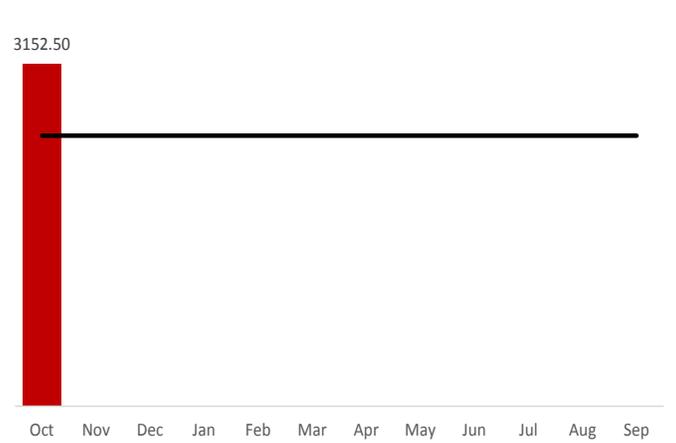
Provide safety and security for citizens, visitors, and businesses through progressive public safety programs.



NUMBER OF BASE BUILDING INSPECTIONS

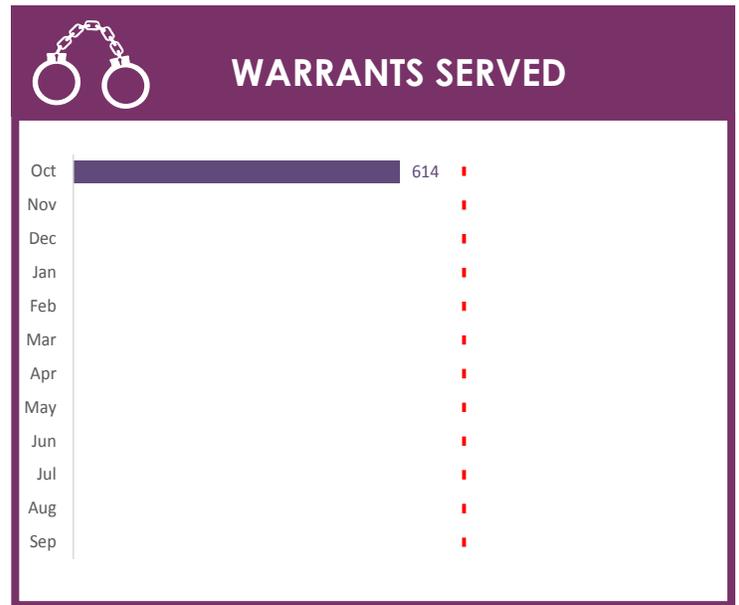
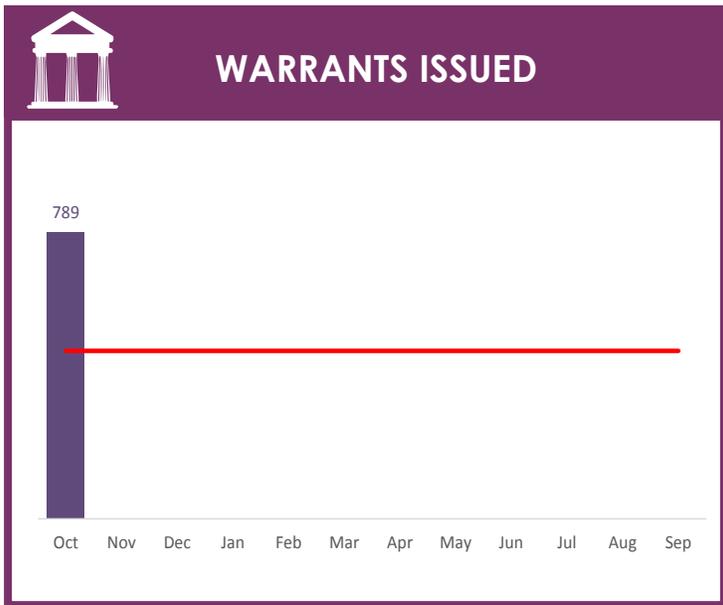
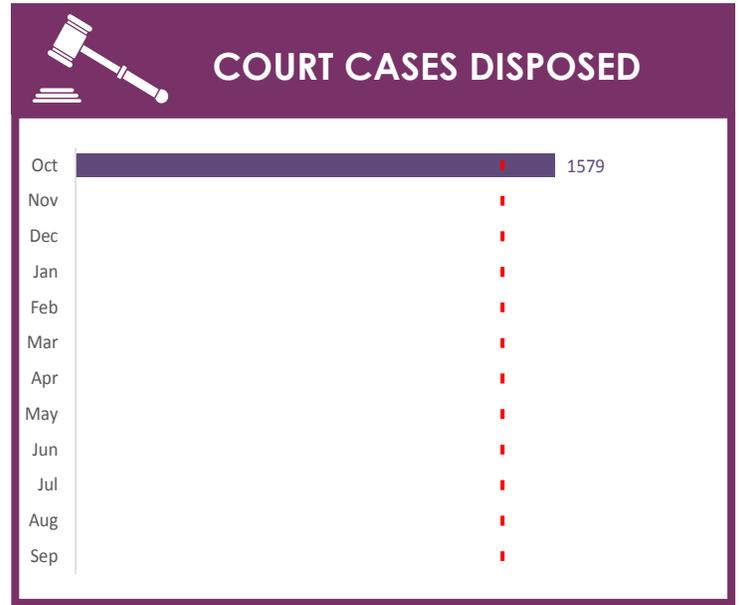
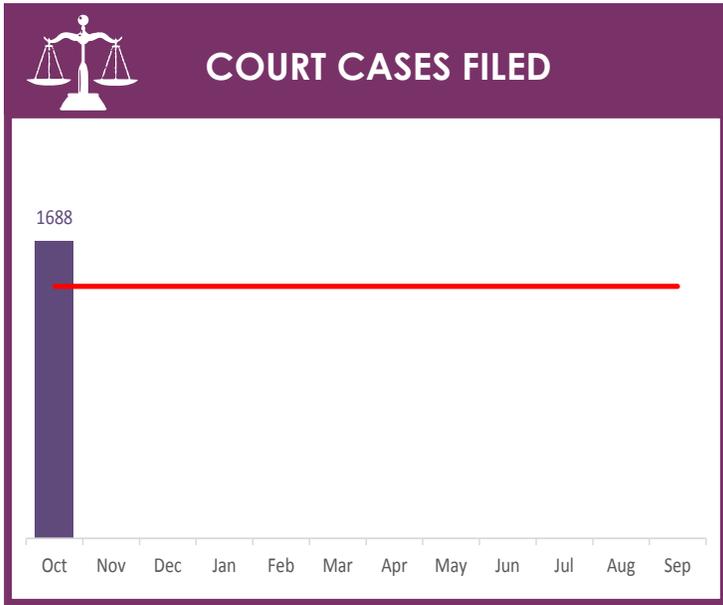


NUMBER OF COMBINED FIRE AND EMS TRAINING HOURS



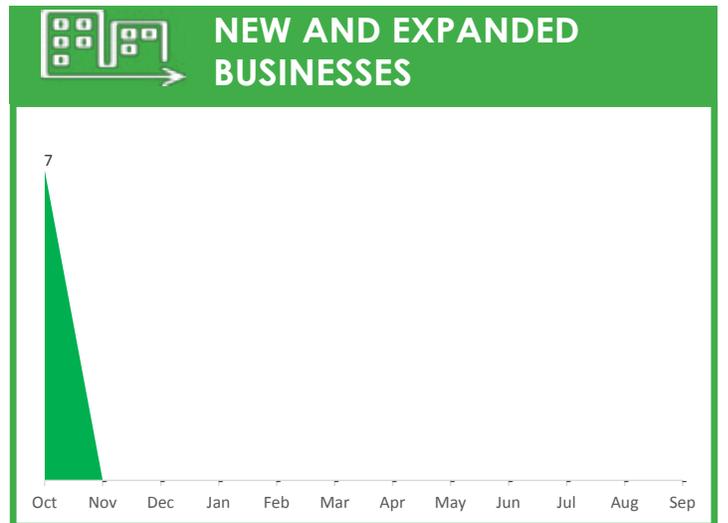
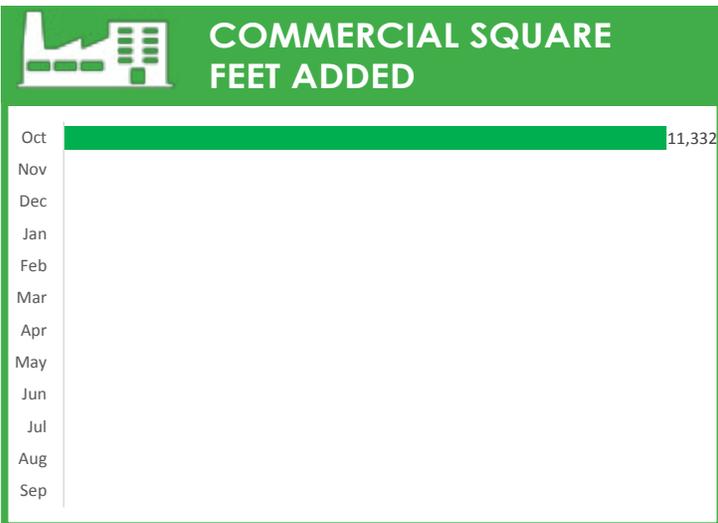
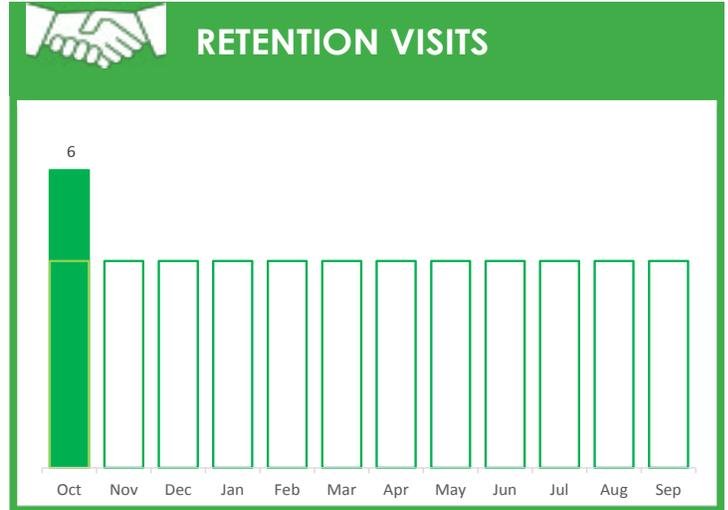
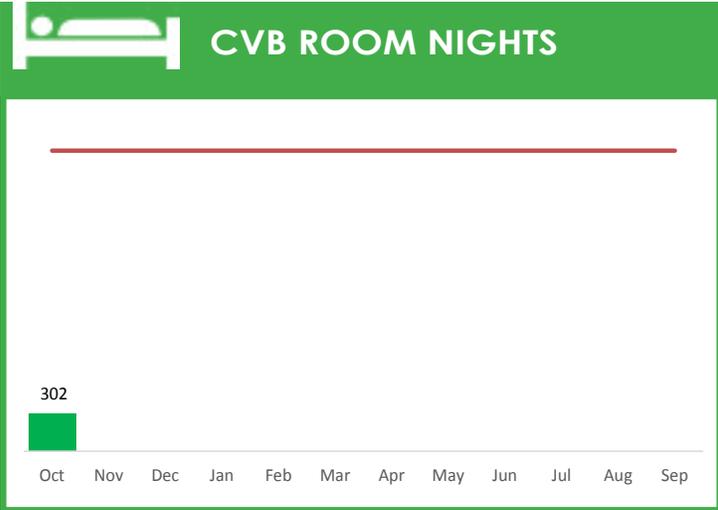
ONE

Provide safety and security for citizens, visitors, and businesses through progressive public safety programs.



TWO

Provide sustainable growth and a strong, diversified economic base by engaging in aggressive economic development activities and programs.

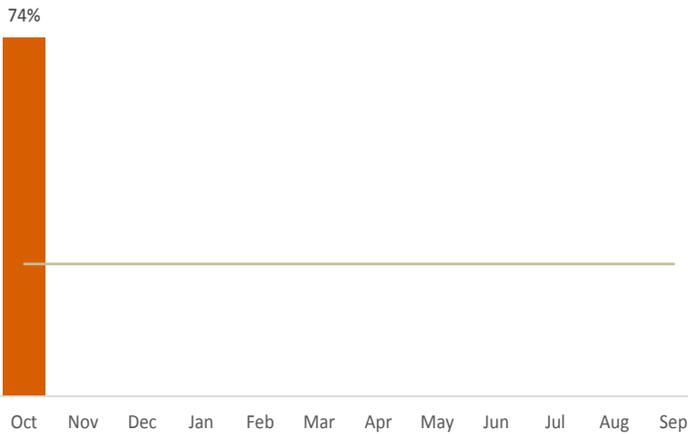


THREE

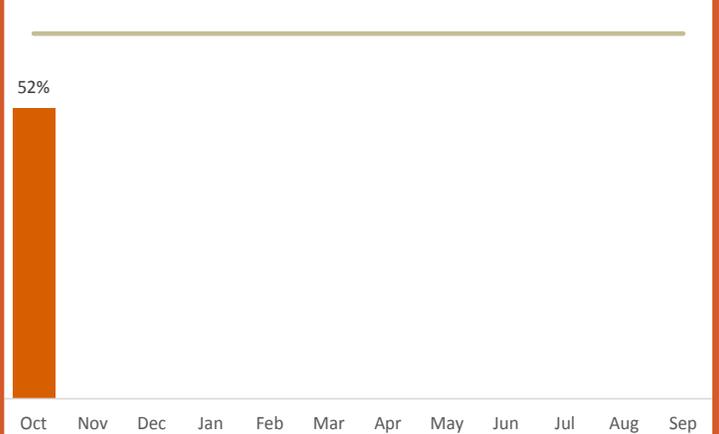
Provide strong, thriving commercial and residential neighborhoods through planning, land use, development, code enforcement, revitalization activities and programs.



COMPLIANCE RATE - 7-DAY NOTICES



COMPLIANCE RATE - 15 DAY NOTICE

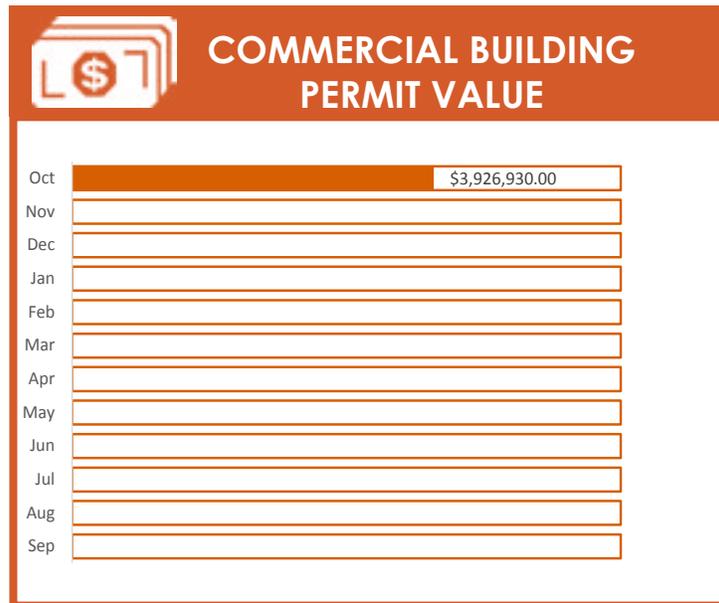


COMPLIANCE RATE - 30 DAY NOTICE



THREE

Provide strong, thriving commercial and residential neighborhoods through planning, land use, development, code enforcement, revitalization activities and programs.



THREE

Provide strong, thriving commercial and residential neighborhoods through planning, land use, development, code enforcement, revitalization activities and programs.



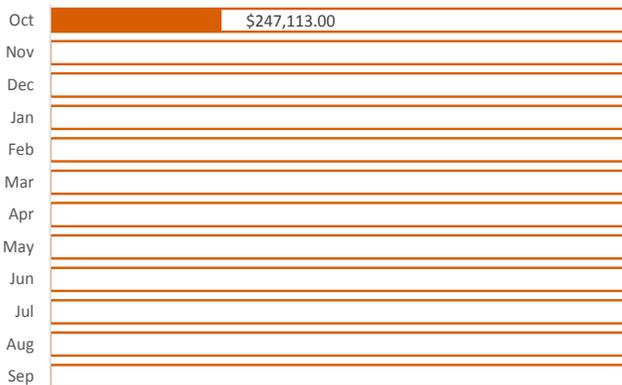
RESIDENTIAL BUILDING PERMITS ISSUED



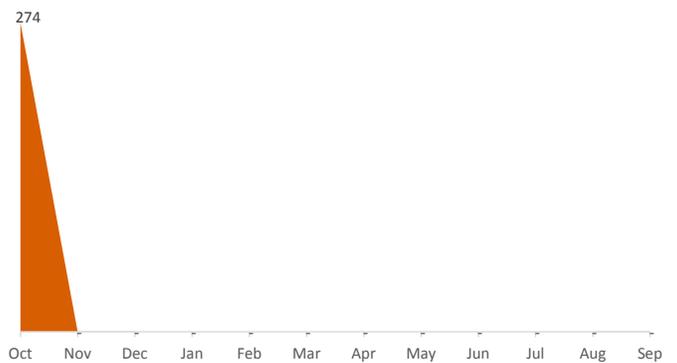
RESIDENTIAL BUILDING PERMIT REVIEW TIME



RESIDENTIAL BUILDING PERMIT VALUE



ANIMAL SHELTER INTAKES



FOUR

Provide beautifully maintained natural environments, parks, rights-of-way, and green space and a wide variety of quality recreational and entertainment opportunities for all ages.



REC CENTER CLASS REGISTRATIONS

535

Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep



SENIOR CENTER PROGRAM ATTENDANCE

Oct	5004
Nov	
Dec	
Jan	
Feb	
Mar	
Apr	
May	
Jun	
Jul	
Aug	
Sep	



FOUR

Provide beautifully maintained natural environments, parks, rights-of-way, and green space and a wide variety of quality recreational and entertainment opportunities for all ages.



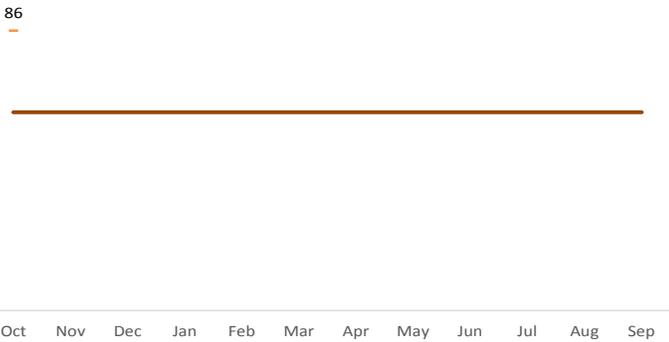
LIBRARY VISITORS



CIRCULATION PER CAPITA



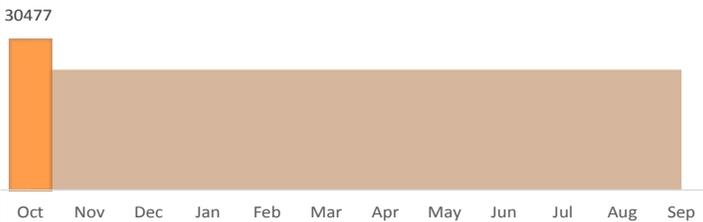
LIBRARY PROGRAMS



PROGRAM ATTENDANCE



TOTAL CIRCULATION



SELF-SERVICE CHECKOUTS



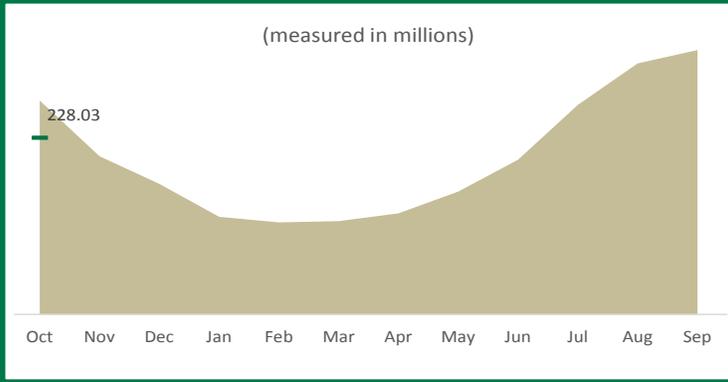
FIVE

Provide functional, sustainable and well-maintained infrastructure, facilities and equipment.



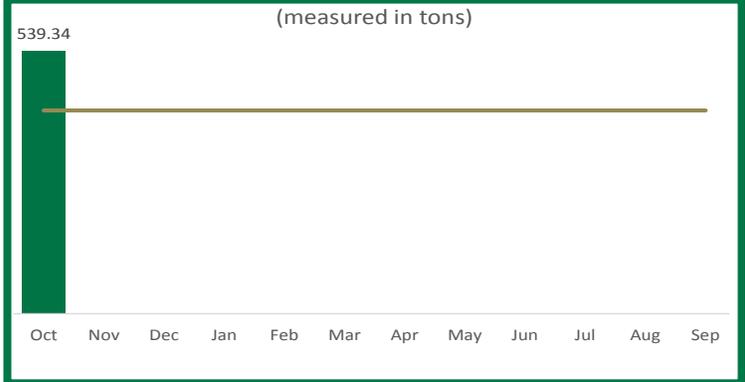
GALLONS OF WATER CONSUMED

(measured in millions)



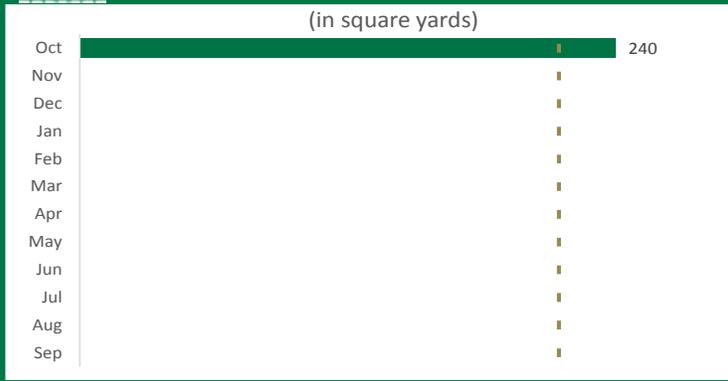
BULK/BRUSH WASTE COLLECTED

(measured in tons)



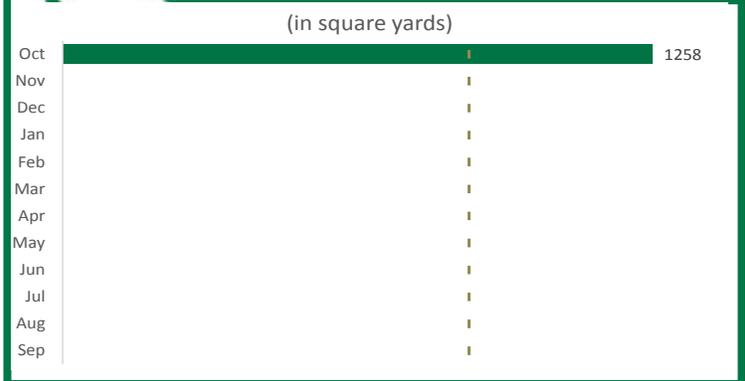
SIDEWALKS REPAIRED

(in square yards)

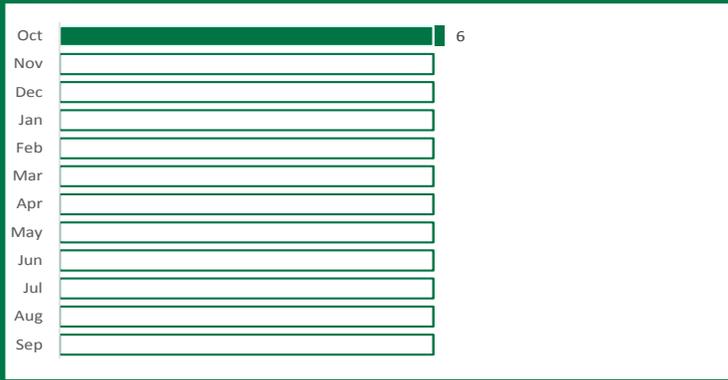


STREET REPAIRS

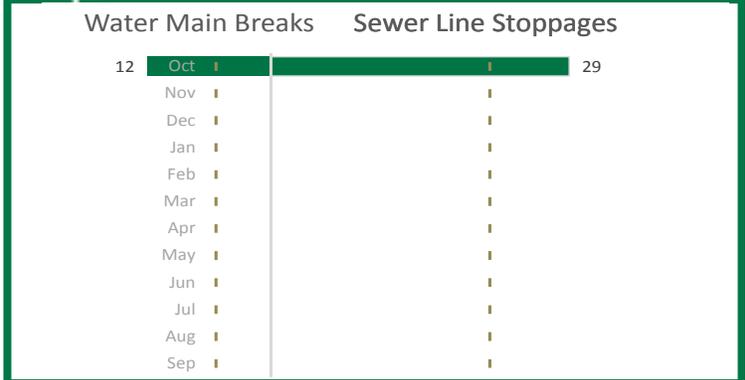
(in square yards)



EMERGENCY SIGNAL REPAIRS



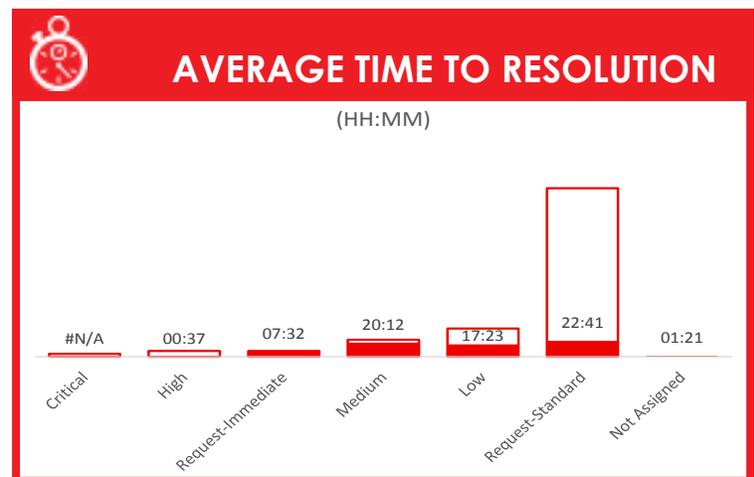
WATER MAIN BREAKS/SEWER STOPPAGES



FIVE

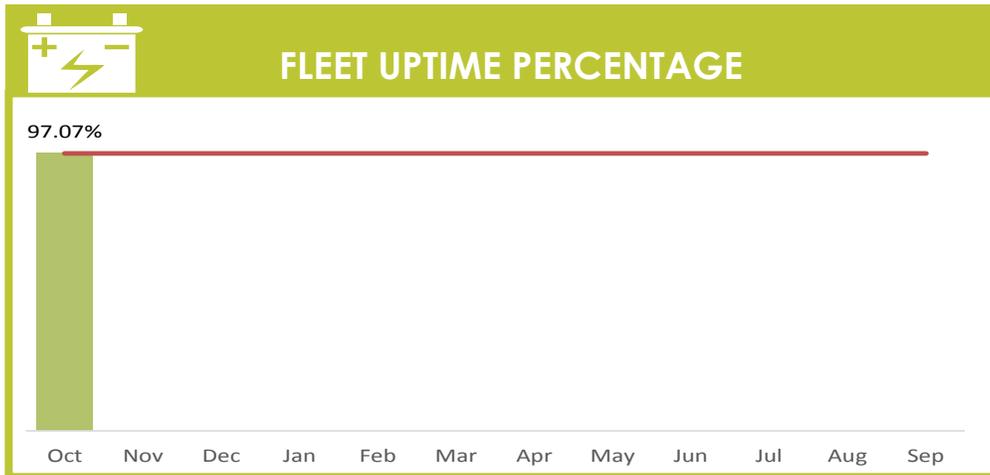
Provide functional, sustainable and well-maintained infrastructure, facilities and equipment.

Information Services Priority Types	# of Requests
Critical - Immediate, sustained effort using all necessary and available resources until service is restored.	0
High - Immediate response to assess the situation, staff may be interrupted and taken away from low or medium priority job.	2
Medium - Response using standard procedures and operating within the normal frameworks.	18
Low - Response using standard procedures and operating within the normal frameworks as time allows.	115
Request Immediate - Priority response to address the request, staff may be interrupted and taken away from low or medium priority jobs.	10
Request Standard - Response using standard procedures and operating within the normal frameworks as time allows.	115



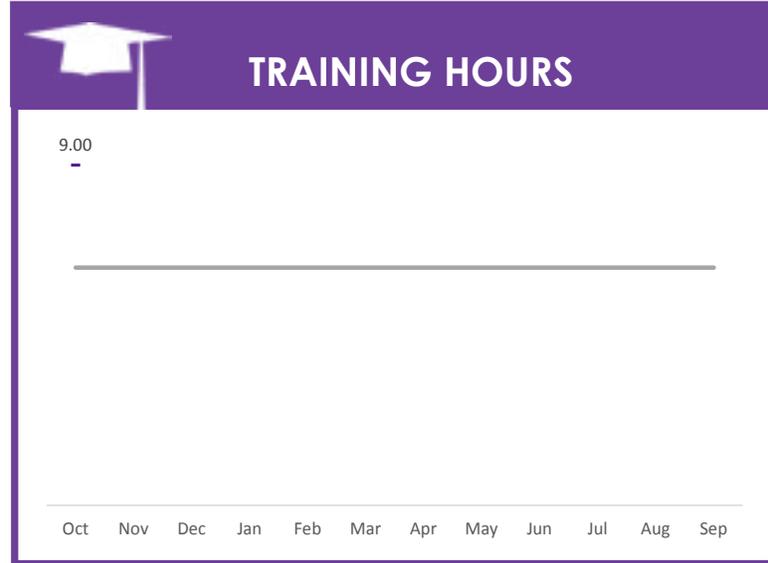
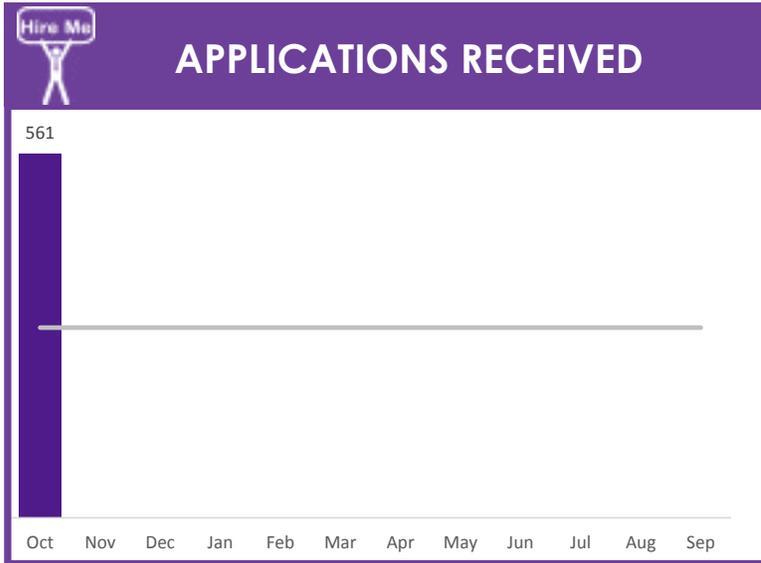
FIVE

Provide functional, sustainable and well-maintained infrastructure, facilities and equipment.



SIX

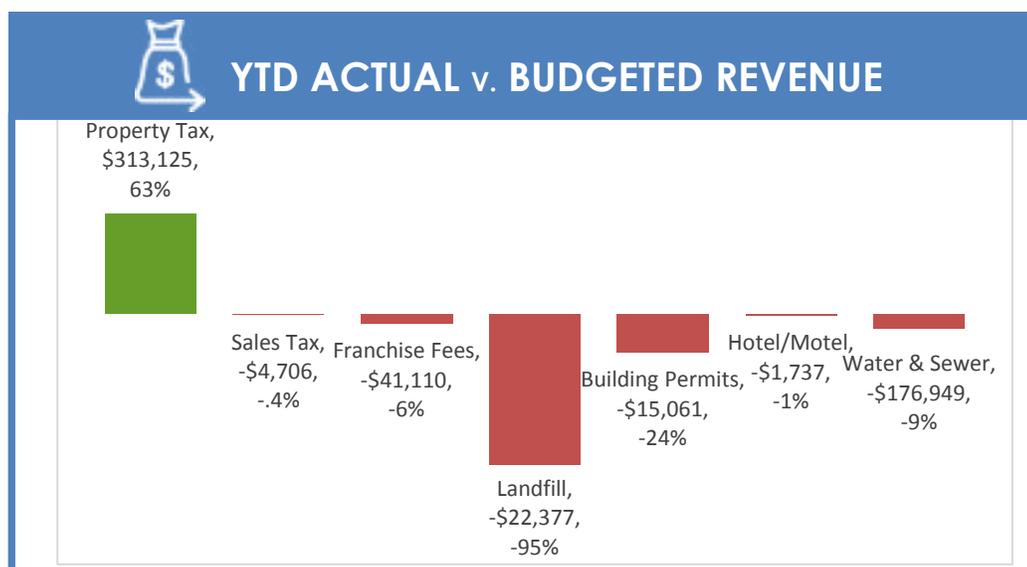
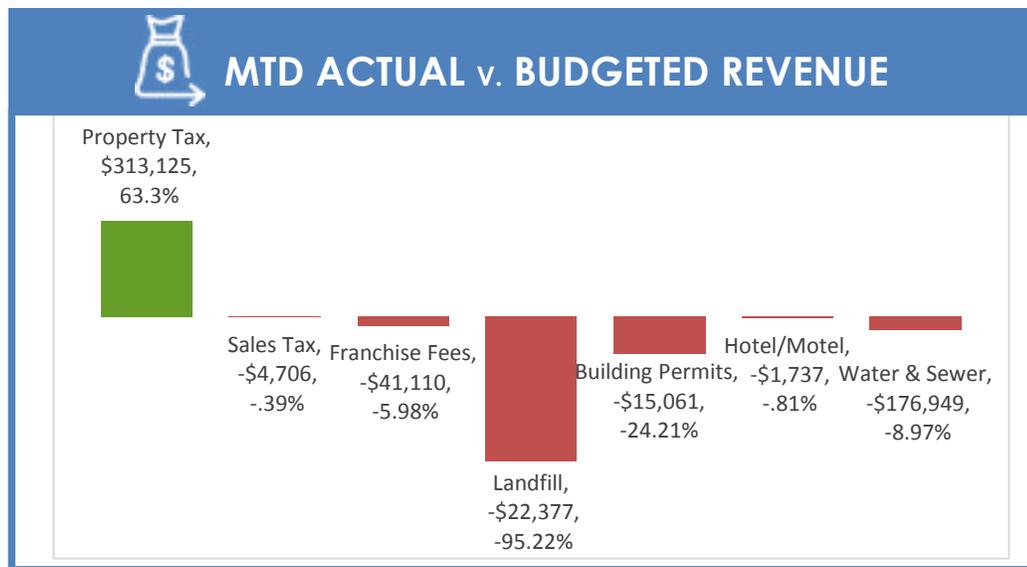
Provide for the recruitment, retention and continual motivation of educated and experienced employees.



SEVEN

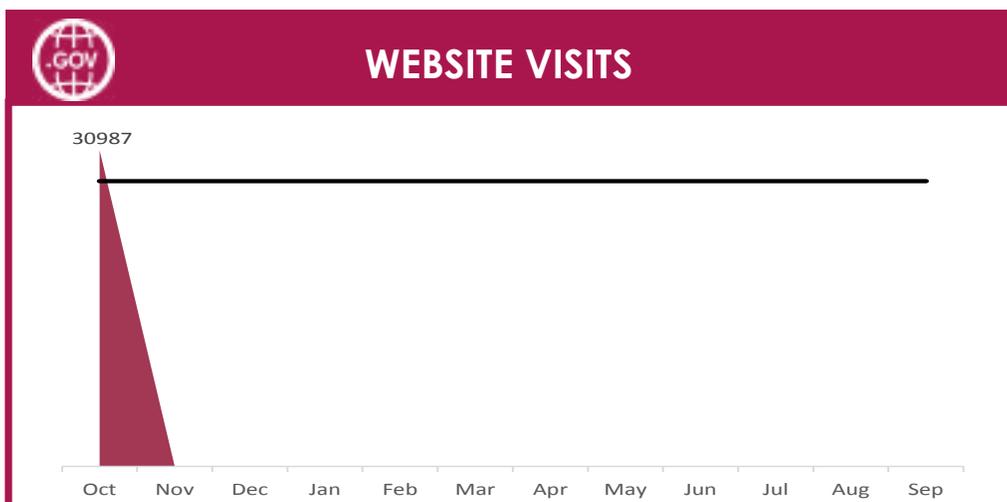
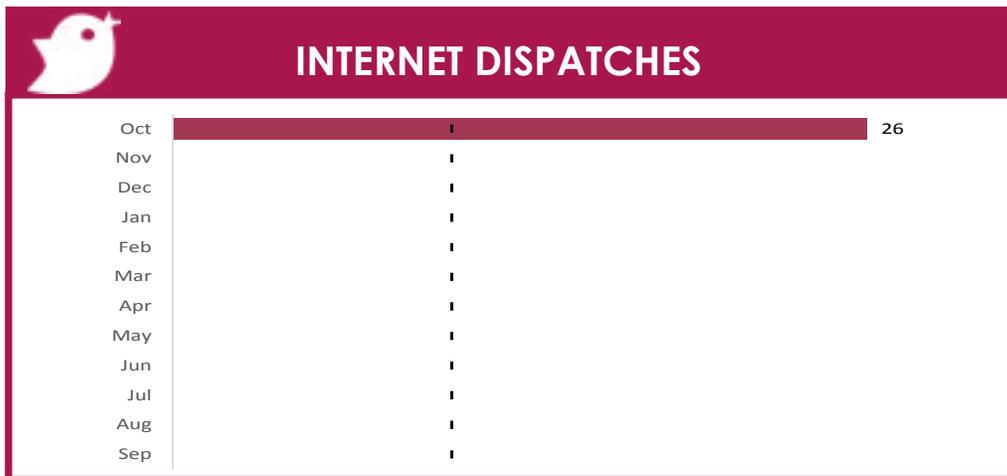
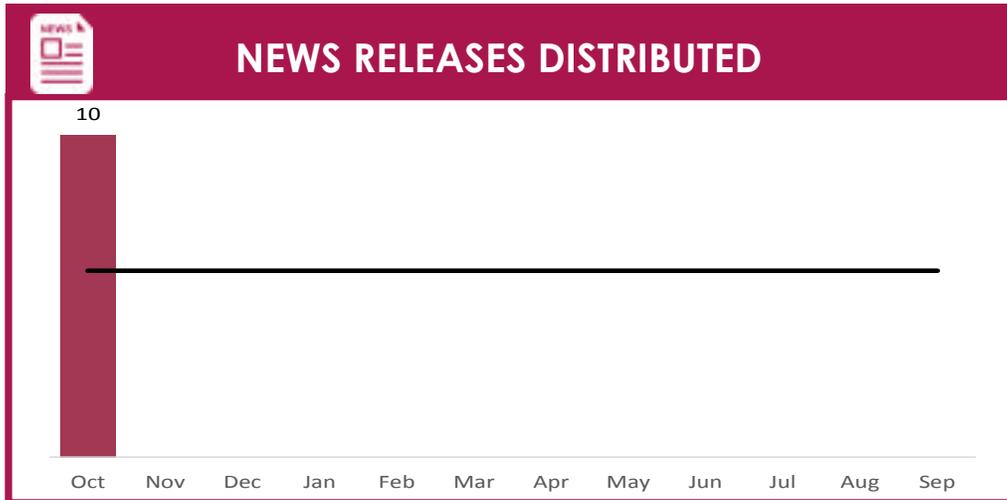
Provide efficient and fiscally sound government through conservative budgeting, spending and resource management.

REVENUES	This Month - Actual	This Month - Budget	FYTD - Actual	FYTD - Budget
Property Tax	\$807,781.15	\$494,656.00	\$807,781.15	\$494,656.00
Sales Tax	\$1,214,822.43	\$1,219,528.00	\$1,214,822.43	\$1,219,528.00
Franchise Fees	\$646,044.35	\$687,154.00	\$646,044.35	\$687,154.00
Landfill	\$1,123.00	\$23,500.00	\$1,123.00	\$23,500.00
Building Permits	\$47,162.63	\$62,224.00	\$47,162.63	\$62,224.00
Hotel/Motel	\$213,241.93	\$214,979.00	\$213,241.93	\$214,979.00
Water and Sewer	\$1,795,644.62	\$1,972,594.00	\$1,795,644.62	\$1,972,594.00



EIGHT

Provide extensive communication opportunities for informing citizens and allowing for proper input on City operations, programs and policies.



EIGHT

Provide extensive communication opportunities for informing citizens and allowing for proper input on City operations, programs and policies.



LOVE THE BRANCH VISITS

944

with Proportion of New Visitors

85%

Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep



NINE

Provide responsive and timely service to citizens, visitors and businesses.



CRITICAL RECORDS SCANNED



Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep



OPEN RECORDS REQUESTS



Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep



TEN

Provide quality government service
with ethics and integrity.

Citizen & Employee Feedback

- “We would like to thank and commend the following who responded to a 911 call to our residence... My wife, Lynn, choked on some rice at dinner and was having difficulty breathing. We called 911 and they responded very quickly. Fortunately we were able to have her breathing somewhat normally when the fire dept. arrived, but they checked her out thoroughly and were very considerate and thorough. We would like to personally thank the following: Scot Snell, Todd Worley, Kyle Green, Brandon Smith, Bryan Lafleur, all from Medic 132, Engine 132. THANK YOU FOR YOUR WONDERFUL SERVICE!”

— Bert and Lynn Bertrand, 10/26/2014

